



CAMBRIDGESHIRE POLICE AND CRIME PANEL

WEDNESDAY 15 NOVEMBER 2017, 2.00 PM

Fenland District Council, Council Chamber, Fenland Hall, County Road, March

Contact – jane.webb@peterborough.gov.uk, 01733 452281

AGENDA

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**Members of the public wishing to submit questions or a statement to the Panel can do so by contacting the secretariat no later than 12 noon on the third working day following the publication of the meeting agenda. Further details can be found within paragraph 7, Public Participation within the rules of procedure: [Rules of Procedure](#)*

Membership

Councillors: R Bisby, D Baigent, A Dickinson, D Connor, E Murphy, A Bond, D Oliver, T Sanderson, A Sharp, M Shellens, B Shelton

Independent Co-opted Members

Edward Leigh (Chairperson)
Claire George
Susan Hartropp

Substitutes

Councillors: K Cuffley, A Sinnott, A Miscandlon, N Sandford, A Pearson, L Ayres, M Howell, A Ansar, L Nethsingha

Officer Support

Jane Webb, Peterborough City Council

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**MINUTES OF A MEETING OF THE CAMBRIDGESHIRE POLICE AND CRIME PANEL
HELD AT PETERBOROUGH CITY COUNCIL
ON 6 SEPTEMBER 2017**

Members Present: Edward Leigh (Chairperson), Councillors R Bisby (Vice-Chairperson), D Baigent, D Conner, T Sanderson, A Dickinson (Substitute), A Sharp, M Shellens, E Murphy, K Cuffley, Susan Hartropp (Independent) and Claire George (Independent)

Officers Present: Jane Webb Secretariat, Peterborough City Council
Stephen Gerrard Monitoring Officer, Peterborough City Council

Others Present: Jason Ablewhite Cambridgeshire Police and Crime Commissioner
Dr Dorothy Gregson Chief Executive, Office of the Police and Crime Commissioner
Matthew Warren Interim Chief Finance Officer, Office of the Police and Crime Commissioner

16. Apologies for Absence

Apologies for absence were received from Councillors Shelton, Bull, Oliver and Bond.

- Councillor Dickinson was in attendance as substitute for Councillor Bull.
- Councillor Cuffley was in attendance as substitute for Councillor Shelton.

17. Declarations of Interest

There were no declarations of Interest.

18. Minutes of the meetings held on 14 June 2017.

The minutes of the Panel meeting held on 14 June 2017 were agreed with the following amendment to:

Item 11 – Decision by the Commissioner – Decision Record – CPCC 2017-008 – Capital Programme for 2017/18 to 2020/21.

The Panel asked if the Commissioner was replacing seeking a replacement for his ex-deputy, to which he confirmed he was.

19. Public Questions/Statements

No public questions or statements were received.

20. Review of Complaints

The Panel received a report which stated that no complaints had been made against the Police and Crime Commissioner since the Panel met on 14 June 2017.

21. Update on HMICFRS Legitimacy Inspection Report 2016

The Panel received a report to assure them that the Police and Commissioner ensured that Cambridgeshire Constabulary had:

- Progressed the recommendations and areas for improvement from Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) Legitimacy inspection report 2016; and
- Complied with the current national guidelines for vetting and the systems and checks that were in place to ensure that vetting had been actioned.

The Panel made comment, asked questions and received responses from the Commissioner with regard to the Report, these included:

- a) Could the Commissioner confirm how issues were dealt with and what the next steps would be? The Commissioner explained that most of the information received would relate to issues from six months to two years previous. The Inspection had been good, with Leadership having been classed as outstanding and this was because the issues were already being addressed. The Commissioner received assurance from his Chief Constable that there were ongoing processes in place to support the steps that had been taken to deal with the concerns. The inspection report was complimentary on the way the Commissioner and Chief Constable now worked together to address issues.
- b) The Commissioner gave his assurance that any corruption of standard of policing was dealt with robustly.
- c) The collaboration with Bedfordshire Police and Hertfordshire Constabulary ensured greater resilience but the Commissioner did accept the findings of the report and would continue to monitor these through the process of the Business Coordination Board, the Professional Standards Department (PSD) Governance Board and dip sampling of complaints.
- d) The Commissioner gave his assurance that measures had been put into place to rectify all the issues brought up by HMICFRS.
- e) The report stated all the recommendations stemming from the HMICFRS reports had been incorporated in the Vetting Unit and Anti-Corruption Unit (ACU) Delivery Plans. Did this mean they had not yet been implemented? The Commissioner explained that ongoing meant that the Constabulary were currently working towards a position where they would be delivered.
- f) With regard to vetting; was the Constabulary more in line with the national thought process or were they working in a completely new way. The Commissioner stated that the PSD and ACU were set up in line with national procedures.
- g) The College of Policing's Vetting Code of Practice and Authorise Professional Practice would be published shortly.
- h) Could the Commissioner clarify where a deliberate decision had been made to depart from national standards, as this implied compliant was not complete and a judgement call had been made? The Commissioner stated that re-vetting was one of his main concerns as it was a slow process that could take three months. He reassured the Panel that he had fed back his concerns; they were currently still using the old vetting procedure until the new procedure comes in.

- i) Had the Commissioner received any feedback from HMICFRS as to whether they were satisfied with the measures that have been implemented? The Commissioner explained that HMICFRS would inform them of this and the inspection was “a snapshot in time” therefore if an action could not be demonstrated then it would not have been taken into account within the report.

ACTION

Following discussions the Panel **AGREED** to note the report.

22. Fire and Rescue Governance – Local Business Case

The Panel received a report which provided an update on the consultation process being undertaken by the Cambridgeshire Police and Crime Commissioner in relation to the Local Business Case on the future governance arrangements for the Cambridgeshire Fire and Rescue Service.

The Commissioner presented the report and stated that 2391 responses had been received, of which:

- 53% were in favour of the PCC taking over the responsibility of the Fire Authority
- 39% were against the PCC taking over the responsibility of the Fire Authority; and
- 8% were neutral.

The Commissioner explained that the majority of MPs were in support though some had not responded (some had responded privately that they supported the Commissioner). There was also support from the NHS, the Mayor James Palmer, Huntingdonshire District Council and other statutory organisations.

The Commissioner’s office would now collate and respond to the 800 comments through the consultation response submission to the Home Secretary. The Commissioner had already responded to the Fire Authority’s concerns. He stated he was pleased with the direction of travel and the way in which the public had interacted with the consultation. The business case and the consultation response would now be submitted as the Commissioner’s proposal to the Home Secretary. As a consequence of the two upper tier authorities not being supportive of the Commissioner’s proposal, the Home Secretary now has to obtain an independent assessment of the Commissioner’s proposal and then have regard to this assessment when making a decision on the Commissioner’s proposal. . The Commissioner hoped for a takeover date of 1 April 2018 or possibly as late as July 2018.

The Panel made comment, asked questions and received responses from the Commissioner with regard to the Report, these included:

- a) The Commissioner’s Office confirmed that the report written by PA Consultancy had been published on their website.
- b) The Commissioner explained that once the Business Case as part of the proposal submission was submitted to the Home Office that an independent assessment would be triggered; the Government have yet to set this process up. The Ministers would be looking for good reasons for rejection.
- c) The Commissioner stated their response to the Fire Authority’s comments on the consultation should have been published by the Fire Authority but he would ensure it was circulated to Panel Members.
- d) The Commissioner stated he was happy to work with the Panel in order to help the transition process into a Police, Fire and Crime Panel.
- e) The Commissioner explained that an Order would be issued from the Home Secretary that would include a start date; this would give a time provision to allow the transition into a Police, Crime and Fire Panel.

- f) Would the discussions that take place between the Commissioner and the Fire Authority be a public debate and would the Panel have an opportunity to input into the process during the transition period? The Commissioner stated he would keep the Panel fully apprised of the transitional processes and would be happy to answer any questions.
- g) The Commissioner was asked what implications he could foresee in terms of his own time management with regard to extending his role. The Commissioner stated his diary management skills were excellent as his role was already full time plus more. He added that there would be movement to ensure he could take on the added responsibility and in time these responsibilities would come together ie management meetings. He envisaged his new Deputy would take on the added responsibility of Fire.
- h) Did the Commissioner envisage his Deputy to be a full time role? The Commissioner explained this would be reviewed and gave his assurance that this would not be decided until the workload was known.
- i) The Commissioner was asked why he had not taken the advice of Cambridgeshire County Council, Peterborough City Council and the Fire Authority and pursued the representation option rather than the governance option. The Commissioner explained that with regard to the Representation Option, he already attended the Fire Authority meetings and his proposal was a new model; he could easily absorb five meetings a year therefore it was not an issue. The Fire Authority's finance meetings could also be easily absorbed into the police's existing meetings.
- j) Would the Deputy role be a political appointment to which the Commissioner stated it would be as this was set in legislation.
- k) Did the Commissioner see his role as taking over all the responsibilities that the Fire Authority had; to which the Commissioner stated he did.
- l) The Panel had concerns regarding the timetable set out for submitting the proposal including the Business Case to the Home Office and felt there had been undue haste and that it would be beneficial for further discussions to take place prior to the submission of the Business Case to the Home Office
- m) Councillor Baigent proposed the following recommendation:

This panel views with some concern the haste by the PCC to place the fire service within his portfolio, given that the consultation ends on the 4th September and he plans to take his recommendation to the BCB on the 21st September and the Home Office on 30th September.

We consider that this haste gives the appearance of a lack of consideration and flexibility to address legitimate concerns and objections raised during the public consultation and/or to consider the views of the Fire Authority, and Peterborough and Cambridgeshire County Council (who have all opposed change).

We would recommend that the PCC pauses to establish a focus group of the main players in the area to include at least the Fire Authority, CFO, FBU and Peterborough, Cambridge and Cambridgeshire County Councils to further discuss this matter before coming to a decision.

- n) The Panel suggested the recommendation should include all the district Councils and it should be noted that Huntingdonshire had voted in support of the Commissioner.
- o) The Panel felt the recommendation would give the Commissioner time to 'build bridges' with both Cambridgeshire County Council and Peterborough City Council and a chance to persuade them to support his Business Case thus removing the need for an independent assessment arbitration to take place.
- p) The Commissioner explained that in terms of engagement he had carried out more than other areas had; he had visited both sets of councils and briefed Members who had then debated the subject and he had responded to their comments (these would be circulated to the Panel). The Commissioner stated the public had had their say and that the Panel should have made their recommendation earlier as it was now too late and would not add further value to what had already been agreed. This had not been rushed and the decision had not been made overnight.

- q) Councillor Bisby stated that had this been an election then the result would have been accepted and therefore he was in favour of the Commissioner's Business Case and would be happy for it to go ahead.
- r) The Commissioner stated he already worked closely with the statutory partners and this would continue.
- s) Councillor Shellens stated he was not a member of the Fire Authority and his view was that to bring both groups together would be a potential mismatch to the needs and calibre of the Commissioner; the current Commissioner did a great job but the Panel had experienced previous commissioners; it would be too risky to leave it up to the nomination of a single party of someone to take over the job and therefore he preferred the Fire Authority.

ACTION

Having reviewed the Report of the Police and Crime Commissioner the Panel **AGREED** to **NOTE** the Report and made the following **RECOMMENDATION** in response.

This panel views with some concern the haste by the Police and Crime Commissioner to place the fire service within his portfolio, given that the consultation ends on the 4th September and he plans to take his recommendation to the Constabulary Business Co-ordination Board on the 21st September and the Home Office on 30th September.

We consider that this haste gives the appearance of a lack of consideration and flexibility to address legitimate concerns and objections raised during the public consultation and/or to consider the views of the Fire Authority, and Peterborough and Cambridgeshire County Council (who have all opposed change [as proposed by the Commissioner]).

We would recommend that the PCC pauses to establish a focus group of the main players in the area to include at least Cambridgeshire County Council and Peterborough City Council [the two statutory consultees], along with Cambridge City, Fenland, Huntingdonshire, East Cambridgeshire and South Cambridgeshire District Councils, the Fire Authority, Chief Fire Officer and the Fire Brigades Union to further discuss this matter before coming to a decision.

Reasons for the decision

The Panel understood that the Police and Crime Commissioner intended to proceed with his proposal to assume the role of the Fire Authority. However the two statutory consultees, Cambridgeshire County Council and Peterborough City Council, both opposed the proposal. Because of this, the matter would have to go through an arbitration process. The Home Office has yet to set this up, and preparing for it would inevitably require time and resource for the participants.

The Panel therefore made a recommendation that the Commissioner make one last effort to seek consensus with the statutory consultees, thereby avoiding the need for arbitration.

The Panel noted that Huntingdonshire District Council were supportive of the Commissioner's proposal, and that the public consultation indicated 53% supported and 38% opposed it.

23. Medium Term Financial Strategy 2018-19 to 2021-22

The Panel received a report to update them on the Commissioner's approach to setting the Medium Term Financial Strategy 2018/19 to 2021/22 (MTFS).

The Commissioner asked if the Panel would appreciate a briefing on the Local Policing Review in the near future to which they agreed they would. The OPCC would arrange this.

The Panel made comment, asked questions and received responses from the Commissioner with regard to the Report, these included:

- a) The Commissioner explained that inflation was indicative and the inflation figures were realistic. The Council tax cap had been beneficial as it had made organisations think about efficiency. The Commissioner stated he had already identified costings within the budget that would help with the demand to increase the number of constables. The Commissioner did not see himself in a position where he would need to raise the 2% precept cap.
- b) In response to a statement that had been made by the Chief Constable, the Commissioner stated that the number of constables would be increased by October 2018 under the Local Police Review. Efficiencies would drive out a considerable amount of cost that could be reinvested into demand management and protecting the vulnerable.
- c) The Commissioner stated that if the officer pay cap was lifted then he would be expecting the government to fund it.
- d) The Commissioner explained that ICT (Athena) would be aligned across Bedfordshire Police, Hertfordshire Constabulary and Cambridgeshire Constabulary and would be fully implemented by May 2018; the seven forces would then be looked at.
- e) The Commissioner stated procurement should be looked at across the emergency services; this would include ICT, licences and how the service was delivered as there were correlations between services. Aligning these would make it easier for each service to help one another and thus create greater collaboration.
- f) The Commissioner was asked about merging police areas and he explained that he had not seen evidence through the three way collaboration with Bedfordshire and Hertfordshire that it had fulfilled any better service but it had produced greater resilience; he was not convinced that a merger would be the answer; had Cambridgeshire stayed in-house then it would be in a better financial position.
- g) The Panel asked for clarification, as it had seemed the Commissioner had stated that collaboration has not produced a better service. The Commissioner explained it had driven out savings and given increased resilience in specialist services; Hertfordshire benefited from HR as their HR had been larger and more expensive but Cambridgeshire had not saved and possibly did not receive the same level of HR service. The Commissioner had voiced his concerns and challenged the Chief Constable and Tri-Force Board stating that it was easy to strip out too much of the back office. Collaboration had not resulted in a better service but was now more resilient.
- h) The Commissioner was asked if he had attempted to quantify the shortfall that would be needed to meet the level of demand and what the additional funding gap was. The Commissioner explained that the Local Policing Review did exactly that; he had been given £300k to look at demand management; the police respond to all calls and as a consequence 80% of these were non-crime issues. This increase in demand meant that another 100 officers would be needed on the ground. The average cost of an officer was £40k with training (totalling £4m) and the Local Policing Review would deliver that over the planned period.
- i) The Commissioner stated that collaboration had created concerns with regard to staffing with the removal of some management posts. The Commissioner explained that two Superintendents currently looked after two key areas; Cambridge City and Peterborough, with the other sectors having Chief Inspectors. It was envisaged that there would be one Chief Superintendent for the North and South with savings being made from specialist groups that would be in each 6 constituent parts. The Commissioner suggested that the Panel may want a briefing/paper on this subject. There was a Rural Action Crime team of eight but the effect they had was profound; managing a 7% reduction in rural crime in the last year over Cambridgeshire. Where there were 178 policing teams across Cambridgeshire, these would be more concise and be able to hit an area hard to deal with an issue and then move to the next area; resulting in an increased resilience and the management of demand.
- j) The Commissioner was asked if he should approach the Home Office to request more money for officers due to the fact that the service was tightly stretched. The Commissioner explained that this was being done through the Local Policing Review.

ACTION

Following discussions the Panel **AGREED** to note the report.

24. Performance Monitoring Update

The Panel received a report to update them on the Commissioner's approach to performance monitoring of the Constabulary and to inform the Panel's approach to scrutinising how the Commissioner carried out this function.

The Panel made comment, asked questions and received responses from the Commissioner with regard to the Report, these included:

- a) The Commissioner explained that Councils could play a role in communicating key messages and challenges. 80% of police time was spent on non-crime issues and if this could be reduced then it would have a significant impact on the frontline; drug and alcohol services were being recommissioned and Members should ensure they are engaged in that process and that they put robust cases forward for these services.
- b) The Panel requested a breakdown of the 80% non-crime issues to which the Commissioner agreed to provide.
- c) The Panel requested a briefing regarding the Local Policing Review to which the Commissioner agreed.
- d) Had the Commissioner considered rolling out the PES service in Peterborough to other areas and was it financially viable? The Commissioner explained that the PES was a collaboration between Peterborough City Council, the Fire Service and the Police teams who work alongside Council officers (housing, licensing and enforcement); Peterborough being a unitary council made this easier. Early reports had shown it to be very effective with regard to low level ASB issues. There were plans to roll this out over 2 tier areas and therefore extend the service into Fenland.
- e) Could the Panel receive a report on how the Casualty Reduction Officer work had progressed and what effect it had on road traffic accidents in the area? The Commissioner stated this could be actioned.
- f) The Panel noted that hate crime satisfaction was an unsung good news story; satisfaction had dropped with regard to Brexit but had now recovered and it should be noted that this was a very good example of how the constabulary had adapted. The Commissioner thanked the Panel for acknowledging and highlighting this.
- g) The Panel noted that staff side sickness absence had reduced which in turn provided more support for the officers on the ground so was good to see.
- h) The Panel informed the Commissioner that they would take a thematic view to each panel meeting, covering the objectives within the Plan and a question would be appropriately formulated to ensure the Panel that each objective had been met.

ACTION

Following discussions the Panel **AGREED** to note the report.

25. Police and Crime Commissioner's Community Engagement

The Panel requested and received a report displaying how the Commissioner approached community engagement including examples of activities that had taken place and showed how the Commissioner engaged with communities within the county to ensure that all communities were engaged with, and that both their voices and the Commissioner's were heard.

The Panel made comment, asked questions and received responses from the Commissioner with regard to the Report, these included:

- a) How would the Commissioner address rural communities and engagement as it was very different to urban areas? The Commissioner explained this was taking place constantly; via parish council forums, regular surgeries that moved around the area. If there were any specific issues to be looked into then Panel Members should inform the Commissioner.
- b) The Panel's view was that rolling out PES teams into different communities and assisting the start-up of neighbourhood watch schemes would be beneficial.
- c) The Panel stated it would be interesting to see the impact on the change of makeup within the force and around the impact on pensions in particular.
- d) The Panel asked for more detail around Community Safety Partnerships and how they fed back into the system. The Commissioner stated he could only refer the Panel to the County Partnership as the others were scrutinised at a local level. The Panel's view was that these should also concern the Commissioner as these truly reflected local need.

ACTION

Following discussions the Panel **AGREED** to note the report.

26. Decisions By the Commissioner

The Panel received a report to enable it to review or scrutinise decisions taken by the Police and Crime Commissioner under Section 28 of the Police Reform and Social Responsibility Act 2011. The Panel was recommended to indicate whether it would wish to further review and scrutinise the decisions taken by the Police and Crime Commissioner taken since the previous Panel meeting.

Decision Record – CPCC 2017-19 – Section 22A Agreement under the Police Act 1996 (as amended) for the collaboration for Covert Human Intelligence Sources function

The Panel asked what covert human intelligence was and what the safeguarding issue was.

The Commissioner explained it was a way of tracking criminal and gangs and there was a very robust process through RIPA; the governance surrounding it was very tight as to how it could be used and who had permission to use it.

Decision Record – CPCC 2017-12 - Section 22A Agreement under the Police Act 1996 (as amended) for the updated collaboration of the Criminal Justice and Custody functions between Bedfordshire Police, Cambridgeshire Constabulary and Hertfordshire Constabulary

The Panel asked for a short update and asked why Cambridgeshire had not participated in the Crown Court File Preparation Team in Herts and the Crown Court Liaison Officers in Beds and Herts.

The Commissioner explained that ATHENA would be implemented in May 2018 as they had now received assurances that all the issues had been addressed; therefore they could now proceed with confidence. Other areas, Norfolk, Suffolk and Essex were now looking into where further efficiencies could be made.

The Commissioner explained that Cambridgeshire were not participating in certain functions as it had its own Witness Hub and therefore did not require these functions. Cambridgeshire had a high level of victim satisfaction and in some of these areas Cambridgeshire were also exemplary and therefore there was no need to collaborate.

ACTION

The Panel noted the report and decisions that had been made by the Commissioner.

(At this point the Police and Crime Commissioner and his staff left the meeting.)

27. Meeting Dates and Agenda Plan 2017-2018

The Panel received and NOTED the agenda plan including dates and times for future meetings.

DATE OF MEETING	ITEM	ACTION	UPDATE
6 Sept 17	Update on HMICFRS Legitimacy Inspection Report 2016	Following discussions the Panel AGREED to note the report.	
	Fire and Rescue Governance – Local Business Case	<p>Having reviewed the Report of the Police and Crime Commissioner the Panel AGREED to NOTE the Report and made the following RECOMMENDATION in response.</p> <p>This panel views with some concern the haste by the Police and Crime Commissioner to place the fire service within his portfolio, given that the consultation ends on the 4th September and he plans to take his recommendation to the Constabulary Business Co-ordination Board on the 21st September and the Home Office on 30th September.</p> <p>We consider that this haste gives the appearance of a lack of consideration and flexibility to address legitimate concerns and objections raised during the public consultation and/or to consider the views of the Fire Authority, and Peterborough and Cambridgeshire County Council (who have all opposed change [as proposed by the Commissioner]).</p> <p>We would recommend that the PCC pauses to establish a focus group of the main players in the area to include at least Cambridgeshire County Council and Peterborough City Council [the two statutory consultees], along with Cambridge City, Fenland, Huntingdonshire, East Cambridgeshire and South Cambridgeshire District Councils, the Fire Authority, Chief Fire Officer and the Fire Brigades Union to further discuss this matter before coming to a decision.</p> <p><i>OPCC to circulate Fire Authority's comments to Panel Members.</i></p>	

DATE OF MEETING	ITEM	ACTION	UPDATE
	Medium Term Financial Strategy 2018-19 to 2021-22	Following discussions the Panel AGREED to note the report. <i>OPCC to arrange a briefing on Local Policing Review & Demand Hub for Panel Members.</i>	
	Performance Monitoring Update	Following discussions the Panel AGREED to note the report. <i>OPCC to provide Panel Members with a breakdown of 80% of non-crime issues.</i> <i>OPCC to provide an update on the work of the Casualty Reduction Officer</i>	
	Police and Crime Commissioner's Community Engagement	Following discussions the Panel AGREED to note the report.	
	Decisions By the Commissioner	The Panel NOTED the report and decisions that had been made by the Commissioner.	
	Meeting Dates and Agenda Plan 2017-2018	The Panel received and NOTED the agenda plan including dates and times for future meetings.	

Possible Topics for Future Reports

- Collaboration/Fire Governance Consultation
- Community Safety Accreditation Scheme
- Reducing re-offending
- Community Engagement
- Estate Disposal: review business cases
- Custody Strategy
- Mental Health Demand
- Out of Court Disposals (in particular conditional cautions)
- Use of surveillance: ANPR, drones, body cams etc
- Use of Tasers
- Collaboration: review business cases
- Child Sexual Exploitation
- Modern Slavery Act
- Youth Fund
- Migrant Workers
- Proceeds of Crime – How spent?
- Building Community relations
- Cyber-enabled crime

The meeting began at 2.00pm and ended at 4:20pm

CHAIRPERSON

CAMBRIDGESHIRE POLICE AND CRIME PANEL	Agenda Item No. 5
15 NOVEMBER 2017	Public Report

Report of: Jane Webb, Secretariat, Peterborough City Council

Contact Officer(s) – Jane Webb

Contact Details – jane.webb@peterborough.gov.uk

REVIEW OF COMPLAINTS

1. PURPOSE

1.1 To update the Cambridgeshire Police and Crime Panel on complaints received against the Commissioner or his Deputy.

2. RECOMMENDATIONS

2.1 To note the details of this report.

3. TERMS OF REFERENCE

3.1 This report discharges the responsibility for the panel to have an overview of complaints made against the Commissioner or his Deputy.

4. BACKGROUND

4.1 Regular quarterly update to the panel on any complaints received for investigation.

5. KEY ISSUES

5.1 During the course of this reporting period there were no complaints made against the Commissioner or his Deputy.

6. IMPLICATIONS

6.1 None

7. CONSULTATION

7.1 None

8. NEXT STEPS

8.1 N/a.

9. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

9.1 *None*

10. APPENDICES

10.1 *None*

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CAMBRIDGESHIRE POLICE AND CRIME PANEL	Agenda Item 6
15th November 2017	Public Report

Report of the Cambridgeshire Police and Crime Commissioner

Contact Officers – Dorothy Gregson

Contact Details – cambs-pcc@cambs.pnn.police.uk 0300 333 3456

FIRE AND RESCUE GOVERNANCE – UPDATE

1. PURPOSE

- 1.1 The report is being presented to the Cambridgeshire Police and Crime Panel (the “Panel”) to update it on the process undertaken by the Cambridgeshire Police and Crime Commissioner (the “Commissioner”) regarding the future governance arrangements for the Cambridgeshire Fire and Rescue Service (the “Fire Service”).

2. RECOMMENDATION

- 2.1 The Panel is asked to note the contents of this report.

3. TERMS OF REFERENCE

- 3.1 Item 6 – To review and scrutinise decisions made, or other action taken, by the Police and Crime Commissioner in connection with the discharge of the Commissioner’s functions.

Item 8 – To support the effective exercise of the functions of the Commissioner.

4. BACKGROUND

- 4.1 The Policing and Crime Act 2017 (as amended) (the “Act”) introduced measures that place a statutory obligation on all emergency services to collaborate and enable Police and Crime Commissioners (“a Commissioner”) to take on responsibilities for fire and rescue services in their area.
- 4.2 Where a Commissioner is interested in taking on the governance of the fire and rescue service, the provisions of the Act place a requirement on a Commissioner to work with the relevant fire and rescue authority to prepare their local case.
- 4.3 The Act also places a requirement on a Commissioner to consult, in a manner which a Commissioner determines, the following on the governance proposal:
- each of the upper tier local authorities;
 - people in their police area;
 - representatives of personnel who a Commissioner considers may be affected by the proposal.

- 4.4 The Act requires a Commissioner to publish their response to the consultation. Following this, a Commissioner can then submit their proposal to the Secretary of State for consideration.
- 4.5 The Secretary of State may approve a Commissioner's proposals with or without modification. Where there is not local agreement to a Commissioner's proposal, the Secretary of State is required to secure an independent assessment of a Commissioner's proposal. In the interests of transparency, the Secretary of State must publish the independent assessment she secures of a Commissioner's case as soon as practicable after making a decision on whether to approve the transfer of governance.
- 4.6 The Secretary of State can only make an Order creating new governance arrangements where it appears to her that a Commissioner's proposal would be in the interests of either: economy, efficiency and effectiveness, or public safety.

5. LOCAL BUSINESS CASE

- 5.1 The Act provides for three different options (or Models) through which a Commissioner could have a greater role in the governance of the fire and rescue service, these being the:
- **Representation Model:** A Commissioner has a seat and voting rights on the Fire Authority thus becoming the 18th member of the Fire Authority
 - **Governance Model** (referred to as a 'PCC-style FRA' Model): A Commissioner takes on the functions of the Fire Authority and becomes a Police, Fire and Crime Commissioner
 - **Single Employer Model:** There is a single Chief Officer for police and fire personnel under the governance of a Police, Fire and Crime Commissioner
- 5.2 Where a Commissioner is interested in taking on the responsibility for a fire and rescue service, they have to work with their local Fire Authority to prepare a Local Business Case as to why their proposal is in the interests of economy, efficiency and effectiveness and has no adverse effect on public safety.
- 5.3 The Local Business Case for fire and rescue governance options for Cambridgeshire was prepared for the Office of the Police and Crime Commissioner (OPCC) by independent external advisers, based on information provided by Cambridgeshire Constabulary, Cambridgeshire and Peterborough Fire Authority (the "Fire Authority"), the Fire Service and information in the public domain. The appointment of the independent external advisers, PA Consulting, was a joint appointment by the OPCC and the Fire Authority, after an open tendering process.
- 5.4 The Local Business Case for Cambridgeshire considered the three Models above, and a '**No Change**' Model, this being where a police force and fire and rescue service continue to have governance arrangements that are independent of each other.
- 5.5 The Local Business Case recommended that the PCC-style FRA Governance Model offered the greatest benefit.

6. CONSULTATION PROCESS

- 6.1 The purpose of a Commissioner's consultation is to ensure the Commissioner has secured, and taken into account, local opinion on their proposal before making a request to the Secretary of State.
- 6.2 Although the Commissioner's consultation officially launched on the 3rd July 2017, between the 12th June and 2nd July 2017 there was a pre-consultation engagement where stakeholders and the public were advised that the official consultation was coming. The Commissioner's formal consultation process started on the 3rd July 2017 and ran for nine weeks, ending on the

4th September 2017. The consultation documents comprised of the consultation survey, a briefing document, an Executive Summary, the full Local Business Case, a plain English version, an easyread version and frequently asked questions. All documents were published on the Commissioner's website.

6.3 The public consultation asked the following question:

'The proposal is that the Police and Crime Commissioner becomes the Police, Fire and Crime Commissioner and has overall responsibility for the governance of both Cambridgeshire Fire and Rescue Service and Cambridgeshire Constabulary. How much do you agree or disagree with this proposal?'

6.4 As required by law, the Commissioner also formally consulted with the two upper tier local authorities: Cambridgeshire County Council and Peterborough City Council, and representatives of those personnel who may be affected by the proposal.

7. SUMMARY OF CONSULTATION RESPONSES

7.1 A total of 2,426 people and organisations responded to the consultation. The source of the responses was as follows:

• Online public survey	2,391
• Public comments through other channels	15
• Upper tier authorities	2
• Representative bodies of affected personnel	3
• MPs	4
• Stakeholders	11

7.2 The main way that people responded was through an online survey. A total of 2,391 responses were received to the online survey. The majority of responses were completed directly online by individuals (2,114.) 277 responses were added by the OPCC after people either completed a paper copy of the survey at one of 11 events (260 responses), posted a paper response (one response) or after they were completed over the telephone (16 responses).

7.3 Of those that responded to the online survey: 53% were supportive, 39% were unsupportive, and 8% were neutral, broken down as follows :

- Strongly agreed – 530 responses (22.2%)
- Agreed – 746 responses (31.2%)
- Neither agreed or disagreed – 184 responses (7.7%)
- Disagreed – 236 responses (9.9%)
- Strongly disagreed – 695 responses (29%)

7.4 The breakdown of who responded to the online survey was:

- An individual member of the public – 2,050 (86%)
- A local councillor – 144 (6%)
- An employee or volunteer of the police service – 79 (3%)
- An employee of volunteer of the fire service – 67 (3%)
- Did not respond – 51 (2%)

7.5 Both upper tier authorities made representations to the Commissioner's proposal, both citing the Fire Authority's response to the Commissioner.

7.6 The legislation also requires a Commissioner to publish their response to the representations made or views expressed in response to the consultation. The Commissioner's response is published on his website.

7.7 The Commissioner considered the Panel's recommendation of the 13th September 2017 regarding their views on seeking consensus of the two upper tier local authorities so to avoid the need for the independent assessment process. The Commissioner's formal response to the Panel dated 27th September 2017 expressed his opinion that the promotion and engagement that both the Commissioner and his office had undertaken as part of the formal consultation had provided ample opportunity for responses from statutory consultees (including the upper tier authorities), stakeholders and the public, all of which had been considered.

8. NEXT STEPS

8.1 The Commissioner's proposal for a PCC-style FRA Governance Model was submitted to the Secretary of State on the 10th October 2017 for consideration. As both of the upper tier local authorities have indicated that they do not support the Commissioner's proposal for a PCC-style FRA Governance Model, the Commissioner's submission consisted of the following:

- copies of each representation made by the upper tier local authorities;
- a summary of the views expressed by the people in the Commissioner's police area;
- a summary of the views expressed by those consulted as representative bodies of those who may be affected by the proposal;
- the Commissioner's response to those representations and views; and
- the Local Business Case.

8.2 The Secretary of State must now obtain an independent assessment of the Commissioner's proposal and then have regard to that assessment when making a decision on the proposal. The Home Office has indicated that it is expected to make a decision on any submissions within three months of receipt. The Home Office has yet to confirm the timescale for the Commissioner's submission.

8.3 If the Secretary of State decides that the proposal would be in the interests of either economy, efficiency and effectiveness or public safety, then she can make a legislative Order to create a PCC-style FRA.

8.4 Should the Secretary of State's decision be that the Representation Model is the best option for Cambridgeshire, she will have to undertake a formal consultation to vary the Fire Authority's Combined Scheme.

9. BACKGROUND DOCUMENTS

9.1 Fire and Rescue Services Act 2004

<https://www.legislation.gov.uk/ukpga/2004/21/contents>

Policing and Crime Act 2017

http://www.legislation.gov.uk/ukpga/2017/3/pdfs/ukpga_20170003_en.pdf

Police and Crime Panel's recommendation to Police and Crime Commissioner

<http://democracy.peterborough.gov.uk/ieListMeetings.aspx?CommitteId=543>

Police and Crime Commissioner's response to Police and Crime Panel recommendation

<http://www.cambridgeshire-pcc.gov.uk/wp-content/uploads/2017/06/17-09-27-Police-and-Crime-Commissioners-response-to-Police-and-Crime-Panels-recommendation-on-fire-consultation.pdf>

Cambridgeshire Police and Crime Commissioner's Fire Governance proposal submission

<http://www.cambridgeshire-pcc.gov.uk/get-involved/fire-governance-consultation/>

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CAMBRIDGESHIRE POLICE AND CRIME PANEL	Agenda Item No. 7
15 November 2017	Public Report

Report of Cambridgeshire Police and Crime Commissioner

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MONITORING THE DELIVERY OF THE POLICE AND CRIME COMMISSIONER'S POLICE AND CRIME PLAN

1.	PURPOSE
1.1	The purpose of this report is to update the Cambridgeshire Police and Crime Panel (the "Panel") on the approach for creating the delivery mechanisms to ensure the success of the Police and Crime Commissioner's (the "Commissioner") Police and Crime Plan (the "Plan").
2.	RECOMMENDATIONS
2.1	The Panel is recommended to note the progress made and the content of the attached report given at Appendix 1.
2.2	The Panel is asked to agree on the frequency that this report should be brought to them.
3.	TERMS OF REFERENCE
3.1	Item 6 – to review or scrutinise decisions made, or other action taken, by the Police and Crime Commissioner in connection with the discharge of the Commissioner's functions. Item 8 - To support the effective exercise of the functions of the Police and Crime Commissioner.
4.	BACKGROUND
4.1	The Commissioner's Plan became effective from the 1 st April 2017 and is structured around four key strategic themes: Victims, Offenders, Communities, and Transformation. Each theme has its own aim and has a framework through a series of shared outcomes to enable all agencies and partners with a part to play in community safety and criminal justice, to strategically direct the future delivery of services through these common goals. Each theme is supported by Key Objectives and Priorities for Action.
4.2	The Panel endorsed the Commissioner's Plan in February 2017 and the Plan was published on 29 th March 2017. The Panel considered the Commissioner's approach to performance monitoring on 14 th June 2017 and again on the 6 th September 2017.
4.3	As the Panel will be aware they have a role in scrutinising and supporting the Commissioner's exercise of his statutory functions, such as the delivery against the priorities in his Plan, and not in scrutinising the Chief Constable, such as how Cambridgeshire Constabulary (the "Constabulary") are dealing with operational matters.
5.	POLICE AND CRIME PLAN THEMES
5.1	The four strategic themes within the Plan are aligned to clear 'Priorities for Action' are given below.

5.2	<p>Victims – Priorities for Action</p> <ul style="list-style-type: none"> • Ensure that victims from the three priority groups (serious crime, persistently targeted and vulnerable or intimidated) are identified and provided with an appropriate response based on their level of risk at the initial point of contact. • Reduce the impact of anti-social behaviour by ensuring victims receive a proportionate response that is tailored to their needs. • Ensure victims of crime receive a consistently high quality investigation. • Review processes so people in mental health crisis receive the right care at the right time and from the right service. • Continue to develop services to enable victims and witnesses to be seamlessly supported through the criminal justice process wherever they live in the county. For example victims of burglary and other serious crime will always be visited by a police officer. • Ensure support services for victims and witnesses are commissioned in a cost efficient way, have clear referral pathways and handovers between agencies as individuals' needs change. • Develop a countywide partnership response to reduce the harm, risks and costs of domestic abuse, child abuse and exploitation (including child sexual exploitation), serious sexual offences, trafficking and modern day slavery and 'Violence Against Women and Girls' which keeps victims safe from future victimisation. • Offer victims of crime the opportunity to ask to meet their offender in a restorative justice conference at a time that is right for them. • Ensure that when Criminal Justice System processes are reviewed the impact on victims and witnesses is considered.
5.3	<p>Offenders</p> <ul style="list-style-type: none"> • Ensure that police investigations deal effectively with offenders while ensuring the best outcomes for victims. • Use a partnership approach to tackle crimes which are of greatest concern to the public such as violent, drink and drug related crime, burglary and rural crime. • Improve partnership working to ensure resilience of services and effective and efficient action to address long-term causes of offending such as health issues, housing, drug and alcohol misuse, education, employment and training. • Ensure that the Criminal Justice System sees reducing re-offending as a key part of its work. • Support preventative and early intervention approaches to divert young people and adults away from offending and re-offending. • Increase the range of environments in which restorative justice is used to improve victim satisfaction and reduce re-offending. • Protect local communities from those people who present a risk of serious harm to them through effective and efficient offender management and partnership working. • Hold the responsible authorities to account for meeting their duties to protect their local communities from crime and to help people feel safer. • Work with the voluntary sector and other partners to enable the rehabilitation of offenders.

	<ul style="list-style-type: none"> • Review current performance management systems to ensure re-offending data is captured and monitored effectively so that progress can be reviewed. • Contribute to national policing needs as set out in the Strategic Policing Requirement including counter-terrorism, serious and organised crime, cyber security, public order, civil emergencies and child sexual abuse.
5.4	<p>Communities</p> <ul style="list-style-type: none"> • Jointly engage with all communities to understand and respond to local concerns. • Ensure the public have easy and effective ways to contact the appropriate service provider to get the information they need. • Bring together services and systems to respond to community issues in a sustained and co-ordinated way e.g. co-location, aligned activity and information sharing. • Reassure the public of the Constabulary’s commitment to local policing to maintain public confidence and deal with issues of local concern such as road safety, anti-social behaviour and Hate Crime. • Extend the use and scope of police powers inside and outside the Constabulary. • Build relationships with communities to gather information and intelligence to prevent crime: high levels of witnesses, low levels of crime. • Promote public involvement through active participation and support initiatives aimed at building community understanding and resilience. • Educate and support local people to recognise vulnerable members of their community and know how to help them. • Ensure there are recruitment, retention and progression policies that result in a police force that is representative of the communities we serve. • Ensure each member of the police force delivers the highest professional standards in service to the public, demonstrating the values of respect, honesty, integrity, openness and selflessness, in line with the Code of Ethics.
5.5	<p>Transformation</p> <ul style="list-style-type: none"> • Use and improve understanding of demand to drive efficiency to protect frontline services. • Continue to embed tri-force collaboration with Bedfordshire and Hertfordshire as a means of achieving savings. • Explore further opportunities to enhance frontline policing services by maximising all opportunities to work collaboratively with other police forces, driving out further efficiencies in the most ambitious police collaboration programme yet with Bedfordshire, Cambridgeshire, Hertfordshire, Norfolk, Suffolk, Essex and Kent police forces. • Ensure the benefits of new and historical investment in technology are realised. • Ensure Cambridgeshire’s voice is heard at a national level and influences policy changes. • Work closely with local public sector leaders to identify the potential benefits for community safety through new governance mechanisms such as the combined authority and devolution of powers. • Develop the capacity and capability to undertake effective community safety and criminal justice commissioning, using grants and commissioning as strategic leverage for evidence-based change.

	<ul style="list-style-type: none"> • Use cash reserves strategically and work in partnership to maximise the use of and value from the police estate. • Invest in, and support the development of officers, police staff and volunteers to perform their role efficiently. • Work with the Fire Authority to explore opportunities for fire and police to work together.
6.	MONITORING DELIVERY OF THE PLAN
6.1	A summary of progress against the process for creating the delivery mechanisms to ensure the success of the Plan is reported to the Commissioner’s Business Coordination Board (the “Board”), initially on a quarterly basis. The first of these reports which went to the Board on the 21 st September 2017 is attached as Appendix 1. The Panel will continue to have sight of these reports as they are published on the Commissioner’s website.
6.2	The Panel has also been sighted as to how the Commissioner holds the Constabulary to account for performance through reports submitted to the Commissioner’s Board. This includes both quantitative and qualitative reports, such as on the Constabulary’s quarterly performance reports and individual reports on how the Commissioner’s office, the Office of the Police and Crime Commissioner, the Constabulary and partners are delivering towards the Plan.
6.3	The Panel has requested a rolling-programme of detailed reports, (such as the ‘Communities’ report which has been submitted to the November 2017 Panel meeting), on each of the Plan themes to enable them to undertake their remit to support and scrutinise the Commissioner in the delivery of his Plan.
7.	BACKGROUND DOCUMENTS
7.1	<p>Police and Crime Commissioner’s ‘Police and Crime Plan 2017-20 – Community Safety and Criminal Justice’</p> <p>http://www.cambridgeshire-pcc.gov.uk/police-crime-plan/</p> <p>‘Developing a Performance Framework for the Police and Crime Plan (Community Safety and Criminal Justice) for Cambridgeshire’, Agenda Item 7.0, Business Coordination Board, 10th November 2016</p> <p>http://www.cambridgeshire-pcc.gov.uk/wp-content/uploads/2016/11/16-11-10-BCB-Agenda-Item-7.0-Police-and-Crime-Plan-and-Performance-Framework.pdf.</p> <p>‘Performance Monitoring Report’, Agenda Item 10.0, Police and Crime Panel, 14th June 2017</p> <p>http://democracy.peterborough.gov.uk/documents/s31128/10.%20Performance%20Monitoring.pdf</p> <p>‘Performance Monitoring Update’, Agenda Item 9.0, Police and Crime Panel, 6th September 2017</p> <p>http://democracy.peterborough.gov.uk/ieListDocuments.aspx?CId=543&MId=3925&Ver=4</p> <p>‘Police and Crime Delivery Plan’, Agenda Item 4.0, Business Coordination Board, 21st September 2017</p> <p>http://www.cambridgeshire-pcc.gov.uk/work/business-coordination-board/2017-2/bcb-september-21st-2017/</p>
8.	APPENDIX
8.1	Appendix 1 - Actions to Deliver Police and Crime Plan Priority Actions

WORK IN PROGRESS

Theme		P & CP - Priority Actions	OPCC L'd	D'vry Lead		OPCC/Partner key delivery activities/work in progress	Delivery Status	Wider Partnership Opportunities
			Delivey status Key - action/decision req to get back on track			various factors have delayed achievement within the time frame	On Target	White -not started
Victims	V1	Ensure that victims from the three priority groups (serious crime, persistently targeted and vulnerable or intimidated) are identified and provided with an appropriate response based on their level of risk at the initial point of contact.	NP	Constabulary	V1.1	Multi-Agency arrangements and appropriate need and risk assessments ensure the delivery of this action. <i>Update - The Constabulary's ongoing Operation Sherlock is focusing on supporting officers to appropriately identify vulnerable victims. This in turn ensures the right response and support is provided through multi-agency safeguarding (MASH & MARAC arrangements) and victim support (referrals to Victim and Witness Hub and specialist support agencies) arrangements. More than a third of all referrals into the Hub each month are 'vulnerable and intimidated' victims with specialist services working in partnership with them. 100 per cent of victims supported by Hub felt it had helped them cope and recover and would recommend the service to a friend.</i>	rag status	Better identification of vulnerable victims through partnership working arrangements in MASH; organisational development to introduce domestic abuse workplace policies; developing community capacity and awareness.
Victims	V2	Reduce the impact of anti-social behaviour by ensuring victims receive a proportionate response that is tailored to their needs.	NP	Constabulary	V2.	<i>Update - The Police and Crime Plan Dashboard shows current trends in relation to Anti-social behaviour (ASB). Incidents recorded by the police remain stable and there continues to be a low percentage of respondents concerned about high levels of ASB in their area. The percentage of respondents who feel safe in their community remains high. Work across the agencies, specifically housing, has focused on using restorative practices to resolve ASB issues. Victims can access support from the Victim and Witness Hub - either via self-referral where no crime has been recorded or through a needs assessment where the incident has been elevated to a crime (following criminal damage for example).</i>		Greater consistency of approach taken by housing agencies and district councils. Early intervention within communities would prevent later demand on policing. Link between ASB and mental health need exploring by partners. Via MH delivery group.
Victims	V3	Ensure victims of crime receive a consistently high quality investigation.	NP	Constabulary	V3.	Cambridgeshire Constabulary has an ongoing programme to improve the quality of investigations through delivery of the Operation Sherlock action plan. See also O 1.1		

WORK IN PROGRESS

Theme		P & CP - Priority Actions	OPCC L'd	D'vry Lead		OPCC/Partner key delivery activities/work in progress	Delivery Status	Wider Partnership Opportunities
Victims	V4	Review processes so people in mental health crisis receive the right care at the right time and from the right service.	NP	Crisis Concordat Mental Health Delivery Group	V4.	The Cambridgeshire and Peterborough Mental Health Crisis Care Concordat Declaration provides a framework to deliver this action. Mental Health issues continue to create demand on policing. Update - However the partnership response to supporting people in crisis now includes the First Response Service which includes the FCR based mental health nurses. This collaborative commissioning arrangement, with pan-agency agreed outcomes, has seen an improved experience for people in crisis. Independent evaluation of the IMHT element has showed it saves officer time, ensures more appropriate Sect 136 detentions (only two coming into custody in 2017) and has improved partnership pathways. Contract just been awarded for children's community mental health services to 'new provider'.		Continued development Mental Health Concordat
Victims	V5	Continue to develop services to enable victims and witnesses to be seamlessly supported through the criminal justice process wherever they live in the county. for example victims of burglary and other serious crime will always be visited by a police officer.	NP	OPCC / Constabulary / County Council (DA)	V5.	The Commissioning Cycle drives the delivery of this action through Needs Assessments and regular Victim Provider Forums (to identify gaps in provision). A range of thematic and general partnership forums also have a stake in this priority through their delivery plans. Progress - The merger of the Victim Hub and Witness Care is now complete to provide an end to end service for CJS victims. Better partnership working with Witness Service. However working arrangements of other CJ agencies continues to impact on overall victim satisfaction of their whole experience. Significant partnership work ongoing to address this - see also V9.		Work in train to look at provision of support for victims of domestic abuse. This needs traction to drive a focus on early intervention and prevention and reduce future demand on services.

WORK IN PROGRESS

Theme		P & CP - Priority Actions	OPCC L'd	D'vry Lead		OPCC/Partner key delivery activities/work in progress	Delivery Status	Wider Partnership Opportunities
Victims	V6	Ensure support services for victims and witnesses are commissioned in a cost efficient way, have clear referral pathways and handovers between agencies as individuals' needs change.	NP	CCJB Victims sub-group	V6.	The Commissioning Cycle drives the delivery of this action through Needs Assessments and regular Victim Provider Forums (to identify gaps in provision). A range of thematic and general partnership forums also have a stake in this priority through their delivery plans. Update - <i>The merger of the Victim Hub and Witness Care is now complete to provide an end to end service. Joint commissioning arrangements for the support service for victims of sexual violence now in place (first six monthly outcome monitoring October 2017) to work alongside the new SARC (based alongside the Rape Investigation Team).</i>		Continued work to look at opportunities to jointly commission services - either through pooled budgets or pooled knowledge and influence.
Victims	V7	Develop a countywide partnership response to reduce the harm, risks and costs of domestic abuse, child abuse and exploitation (including child sexual exploitation), serious sexual offences, trafficking and modern day slavery and 'Violence Against Women and Girls' which keeps victims safe from future victimisation.	NP	Domestic Abuse and Sexual Violence Delivery Group	V7.	The VAWG Needs Assessment is informing the creation of an action plan for the Domestic Abuse and Sexual Violence Delivery Group which addresses these issues. The Safeguarding Boards are leading on CSE and feature work to tackle this in their delivery plans. Update - <i>Key progress includes: development of strategy and action plan; development of MASH to improve children's safeguarding and MARAC processes; opening of new SARC and countywide SV service; successful bid to VAWG Transformation Fund for £400k to work upstream with children of DA and SV households and reduce future demand; successful bid to DCLG to tackle housing related DA issues. The Constabulary continues to work in partnership to tackle modern day slavery.</i>		Opportunities to work upstream - using new statutory Sexual, Relationship and Education requirement to look at countywide demand reduction.
Victims	V8	Offer victims of crime the opportunity to ask to meet their offender in a restorative justice conference at a time that is right for them.	NP	Constabulary	V8.	Cambridgeshire Constabulary is commissioned to provide an RJ offer as part of bespoke recovery plans for victims. The CCJB Victims and Witnesses Group supports multi-agency engagement in RJ. Update - <i>This is all in place. The service was awarded the RSQM in June 2017.</i>		

WORK IN PROGRESS

Theme		P & CP - Priority Actions	OPCC L'd	D'vry Lead		OPCC/Partner key delivery activities/work in progress	Delivery Status	Wider Partnership Opportunities
Victims	V9	Ensure that when Criminal Justice System processes are reviewed the impact on victims and witnesses is considered.	NP	CCJB Victims sub-group	V9.	<p>Agencies are encouraged to consult with each other when changes are being proposed at the CCJB Victims and Witness Group. CJS agencies can be held to account in the main CCJB Board.</p> <p><i>Progress - significant number of CJ practices identified which are having a detrimental affect on victims and witnesses. Work is ongoing locally to tackle this and looking at opportunities to explore solutions at a seven force level. CPS Eastern Region Inspection expected to highlight issues. Changes to Section 28 expected to improve experience for child/vulnerable victims. Local CCJB monitoring performance issues - work to understand why cases fail due to V&W issues.</i></p>		Opportunity to "hold CJ agencies to account" at CCJB. Collaborative work being developed to map what can be addressed locally, regionally and nationally and through which mechanisms.
	O1	Ensure that police investigations deal effectively with offenders while ensuring the best outcomes for victims <i>(Note: HMICFRS Peel 2016 - Constabulary GOOD at keeping people safe and reducing crime, but improvements required in how it investigates crime. Needs to do more to fully understand demand and plan for demand in the future)</i>	CS	Constabulary	O1.1	<p>Cambridgeshire Constabulary has an ongoing programme to improve the quality of investigations through delivery of the Operation Sherlock action plan.</p> <p>Local Policing Review intended to deliver quality investigations through development of a sustainable business model. In support of this, a detailed study of demand is being undertaken to enable the optimum use of resources. <i>Update - Current demand pressures impact on investigative resources and the Constabulary's ability to resolve crimes with a recent deterioration in 'prosecution possible outcomes' and victim satisfaction in terms of police attendance and follow up contact. The Local Policing Review is intended to manage demand on investigative resources by creating a demand hub to more effectively triage at the front end of the process. Local Policing Review begins implementation from end of September 2017. Update on Operation Sherlock delivery plan and plans for managing demand on investigative resources to.</i></p>		Opportunity to improve victim satisfaction with follow up, improve investigative outcomes, improve timeliness and reduce the number of future victims.
Offenders		Use a partnership approach to tackle crimes which are of greatest concern to the public such as violent, drink and drug related crime, burglary and rural	CK	CSPs	O2.1	Community Safety Partnerships set priorities to work in partnership to tackle local issues of crime and disorder.		Explore opportunities to improve local confidence that the

WORK IN PROGRESS

Theme		P & CP - Priority Actions	OPCC L'd	D'vry Lead		OPCC/Partner key delivery activities/work in progress	Delivery Status	Wider Partnership Opportunities
Offenders	O2	crime.	CK	Constabulary	O2.2	Cambridgeshire Constabulary maintains local engagement and priority setting mechanisms. It is maximising collaborative opportunities to deliver integrated partnership community safety responses. It is developing a strategy for enhanced problem solving in neighbourhood policing. <i>Progress - Although the percentage of respondents who feel safe in their community remains high, public feedback about whether the Constabulary is dealing with local concerns has deteriorated recently. Hare coursing remains a big issue. Work of Rural Crime Action Team valued by rural community. The local policing review will ensure that the Constabulary can continue to offer the best policing service to local communities.</i>		Constabulary are dealing with the things that matter to people in their community. Constabulary working with partners on rural crime, especially Countryside Watch and the National Farmers Union. Consideration of best ways of working with CSPs.
			CS	Constabulary	O2.3	Cambridgeshire Constabulary delivers the priority areas strategy and action plan for burglary dwelling; the force crime prevention strategy and delivers the rural policing strategy. <i>Update - Although in the context of significant falls in crime levels more generally in the last twenty years, nationally and locally there are now signs of some genuine increases in some crime types such as violence. The Constabulary is monitoring these trends to better understand what is driving these changes and what mitigating action is required. No</i>		

WORK IN PROGRESS

Theme		P & CP - Priority Actions	OPCC L'd	D'vry Lead		OPCC/Partner key delivery activities/work in progress	Delivery Status	Wider Partnership Opportunities
Offenders	O3	Improve partnership working to ensure resilience of services and effective and efficient action to address long-term causes of offending such as health issues, housing, drug and alcohol misuse, education, employment and training.	CS/EW	Cambridgeshire Countywide Community Safety Strategic Board	O3.	Cambridgeshire Countywide Community Safety Board provides governance to areas of work which are recognised to need countywide oversight. The Offender Sub-group of the Cambridgeshire Criminal Justice Board supports the statutory agencies in the delivery of the multi-agency approach to tackling offending. <i>Update -Needs assessment on offending prevention and management finalised and being addressed through appropriate partnership governance mechanisms. Housing has been an early priority. PCC has raised this issue with local authorities, Combined Authority and Criminal Justice Agencies who are developing plans to improve pathways. Update to Countywide Board October. Drugs and Alcohol services reprocurement exercise in Cambridgeshire underway.</i>		The Combined Authority also provides a mechanism for joint working on key cross-cutting strategic issues. Housing has been identified as a Combined Authority priority. Offending commissioning strategy to be developed.
Offenders	O4	Ensure that the Criminal Justice System sees reducing re-offending as a key part of its work.	CS	Cambridgeshire Criminal Justice Board	O4.	The Offender Sub-Group of the Cambridgeshire Criminal Justice Board supports the statutory agencies in the delivery of the multi-agency approach to tackling offending and reducing reoffending. <i>Update - Needs Assessment on offending prevention and management finalised. Updated Terms of Reference for the group to be finalised in September 2017 and delivery plan under development. PCC now Chairs Criminal Justice Board. Reoffending indicators to be included in performance indicators.</i>		Government manifesto commitment to greater devolution of criminal justice responsibility and budgets to local commissioners.
		Support preventative and early intervention approaches to divert young people and adults away from offending and re-offending	CS/NP	Youth Offending Services	O5.1	The Youth Offending Services in Cambridgeshire and Peterborough support young people at risk of entering or entering the youth justice system. Recipients of PCC Crime and Disorder Reduction Grant. <i>Update - Joint Youth Justice Board across Cambridgeshire and Peterborough now established and OPCC is member. Data on first time entrants to the criminal justice system indicates a continuing falling trend. Next outcome monitoring reports due in October 2017.</i>		Conditional cautions - Commissioning to meet gaps in services. Ensuring continuing and broadening reach of conditional cautions. Planning for 'business as usual' at the end of Home Office funding.

WORK IN PROGRESS

Theme		P & CP - Priority Actions	OPCC L'd	D'vry Lead		OPCC/Partner key delivery activities/work in progress	Delivery Status	Wider Partnership Opportunities
Offenders	O5		CS	Constabulary	O5.2	Home Office Innovation Funding is being used to develop conditional cautions as part of a pathway to intervene to tackle early offending behaviour. Progress - Now rolled out throughout Cambridgeshire. Ongoing activity to ensure take up (over 350 issued since September 2016). Update to BCB in June, next update to Offender Sub Group in November. Independent evaluation final report May 2018. Update to BCB in June 2018. Needs Assessment on offending prevention and management finalised.		
Offenders	O6	Increase the range of environments in which restorative justice is used to improve victim satisfaction and reduce re-offending	NP	Constabulary	O6.	Cambridgeshire Constabulary is undertaking a programme of partnership engagement and training to enable restorative approaches to be applied in neighbourhood and ASB issues, prison and a range of policing interactions. Progress: local housing providers are utilising these skills for ASB cases, greater take up of principles within educational settings. Significant use of RJ practices within Youth Offending Service. Peterborough Prison is becoming a restorative prison.		
Offenders	O7	Protect local communities from those people who present a risk of serious harm to them through effective and efficient offender management and partnership working. (Note: HMICFRS 2016 PEEL - Constabulary has effective approach to preventing and tackling serious and organised crime. Well-structured Integrated Offender Management scheme. More active enforcement would enhance its approach to handling dangerous and sexual offenders. Local police teams would benefit from greater awareness of the registered sex offenders in their communities)	CS	Constabulary	O7.	Multi-agency working arrangements, including Cambridgeshire Constabulary, ensure effective partnership working. These arrangements include the Multi-Agency Safeguarding Hub, Multi Agency Public Protection Arrangements, Multi Agency Risk Assessment Conferences and Integrated Offender Management Arrangements. Update - multi-agency partnership arrangements well embedded. Update on progress against PEEL to BCB .		Offender Adult early help offer could be developed as part of future development of Multi-Agency Safeguarding Hub. Need to understand impact of Local Policing Review.

WORK IN PROGRESS

Theme		P & CP - Priority Actions	OPCC L'd	D'vry Lead		OPCC/Partner key delivery activities/work in progress	Delivery Status	Wider Partnership Opportunities
Offenders	O8	Hold the responsible authorities to account for meeting their duties to protect their local communities from crime and to help people feel safer.	CS	Cambridgeshire Countywide Community Safety Strategic Board	O8.	The Cambridgeshire Countywide Community Safety Board will help the responsible authorities coordinate their duty to reduce crime and disorder in their communities. This will include helping them coordinate monitoring outcomes of relevant countywide strategic plans and providing support and challenge. <i>Progress - new governance mechanisms being embedded. Early priority has been housing where PCC has raised issue with local authorities, Combined Authority and criminal justice agencies.</i>		Issues identified through offending management and prevention needs assessment provide an opportunity to explore how we can best work together constructively to discharge statutory duties for reducing crime and disorder.
Offenders	O9	Work with the voluntary sector and other partners to enable the rehabilitation of offenders.	CS	Cambridgeshire Criminal Justice Board - Offender Subgroup	O9.	Multi-agency working arrangements.		To be developed in line with needs assessment.
Offenders	O10	Review current performance management systems to ensure re-offending data is captured and monitored effectively so that progress can be reviewed	CS	Constabulary/ Cambridgeshire Countywide Community Safety Strategic Board/ Cambridgeshire Criminal Justice Board	O10	The performance information monitored by the Constabulary and the Commissioner will include new data sets and will evolve over time to reflect operational developments. Broader indicators rather than purely policing data are being incorporated, this includes Ministry of Justice data on reoffending rates and public health data. The performance framework will be developed further with partner agencies. <i>Update - New performance dashboard in place with partnership metrics to be added. Collaboration performance monitoring arrangements to be updated in light of new governance arrangements.</i>		As Cambridgeshire Countywide Community Safety Strategic Board governance arrangements evolve, opportunity to develop partnership monitoring mechanisms.
Offenders	O11	Contribute to national policing needs as set out in the Strategic Policing requirement including counter-terrorism, serious and organised crime, cyber security, public order, civil emergencies and child sexual abuse	CS	Constabulary	O11.	Cambridgeshire Constabulary contribute to national policing needs through their planning processes including the priority area strategy and action plan for counter-terrorism. <i>Progress - Ongoing business as usual. CT capabilities for Eastern Region brought under single command under Eastern Regional Special Operations Unit on 1 July 2017 (police officers will remain locally deployed). Demands for mutual aid have been high in light of incidents and period of critical threat level</i>		

WORK IN PROGRESS

Theme		P & CP - Priority Actions	OPCC L'd	D'vry Lead		OPCC/Partner key delivery activities/work in progress	Delivery Status	Wider Partnership Opportunities
Communities	C1	Jointly engage with all communities to understand and respond to local concerns.	CK	Senior Officer Communities Group	C1.	OPCC and Constabulary continue to develop closer working relationships and collaborate with other public agencies. Collectively engage with communities to identify and solve issues where possible. <i>Update: Partnership working at various levels. C&P Senior Officer Communities Group meet quarterly and are identifying areas of shared activity to take forward. Countywide Community Safety Strategic Board review and direct CSP activity regionally. Public Protection Comms Strategy led by Constabulary and supported by partner agencies. Police and Crime Commissioner engages widely. OPCC targets vulnerable groups.</i>		One county approach to public service delivery.
Communities	C2	Ensure the public have easy and effective ways to contact the appropriate service provider to get the information they need	CK	Constabulary	C2.	Constabulary and OPCC are further developing a variety of communication channels to allow the public to share intelligence and information in the way that best suits them. Constabulary website redesign. <i>Update: Constabulary website with enhanced facilities to be launched autumn 2017. Local policing review includes public contact and new demand hub.</i>		Consider how Cambridgeshire Public Sector websites link and support each other
Communities	C3	Bring together services and systems to respond to community issues in a sustained and co-ordinated way e.g. co-location, aligned activity and information sharing.	CK	constabulary	C3.	Constabulary collaborating with different organisations to improve efficiency and effectiveness. <i>Update: Blue light collaboration continues, particularly with Fire and Rescue Service. Co-location opportunities moving forward e.g. Wisbech. Exploring shared training facilities. Peterborough PES colocated and shared management structure being trialled. Local Policing Review.</i>		consideration of how PES model could work in 2 tier areas
Communities	C4	Reassure the public of the Constabulary's commitment to local policing to maintain public confidence and deal with issues of local concern such as road safety, anti-social behaviour and Hate Crime.	CK	Constabulary	C4.	Constabulary reviewing approach to local policing to ensure future demand can be met. <i>Update: Local policing review commences September 2017. Linked to implementation of Athena in May 2018. OPCC and PCC ongoing engagement activity.</i>		Monitor role out of new policing model and impact on partners
Communities	C5	Extend the use and scope of police powers inside and outside the Constabulary.	CK	Constabulary	C5.	<i>Update: Police powers have been granted to organisations in specific circumstances. Progress: CSAS scheme, a number of PSPOs adopted tapping into Local Authority CSAS powers, Peterborough PES. Possible roll-out of PES model.</i>		Opportunities to expand should be considered.

WORK IN PROGRESS

Theme		P & CP - Priority Actions	OPCC L'd	D'vry Lead		OPCC/Partner key delivery activities/work in progress	Delivery Status	Wider Partnership Opportunities
Communities	C6	Build relationships with communities to gather information and intelligence to prevent crime: high levels of witnesses, low levels of crime.	CK	Constabulary	C6.	Continual, ongoing activity by local policing teams and also by partner agencies. Public feel more confident in reporting crime so reporting levels going up. <i>Update : Citizens in Policing Strategy, appointment of Watch Scheme Coordinator, develop role of Neighbourhood Watch and Community Speed watch, new website to make it easier to submit information, Policing Review to maintain local policing resource.</i>		Monitor impact of citizen in policing strategy and consider opportunities for wider partnership working
Communities	C7	Promote public involvement through active participation and support initiatives aimed at building community understanding and resilience.	CK	Constabulary	C7.	Community resilience: <i>Update: Citizens in Policing Strategy, appointment of Watch Scheme Coordinator, develop role of Neighbourhood Watch and Community Speed watch.</i>		Link with emerging work led by county council on community resilience
Communities	C8	Educate and support local people to recognise vulnerable members of their community and know how to help them.	CK	Constabulary	C8.	All blue light, local authority and healthcare organisations seeking to promote local community support, especially for most vulnerable member sof society. <i>Update: Some discussions with Neighbourhood Watch but not developed. Joint communications through Public Protection Communications Group.</i>		Link with emerging work led by county council on community resilience
Communities	C9	Ensure there are recruitment, retention and progression policies that result in a police force that is representative of the communities we serve.	CK	Constabulary	C9.	Ongoing recruitment to attract new staff, officers and volunteers. Targeted recruitment drives take place. New government guides looking for degree qualifications. <i>Update: Targeted recruitment saw a good number of applications from BMEs. However, few made it through selection process. Reviewing the reasons for this.</i>		Further work needed with community groups and businesses.
Communities	C10	Ensure each member of the police force delivers the highest professional standards in service to the public, demonstrating the values of respect, honesty, integrity, openness and selflessness, in line with the Code of ethics.	AF	Constabulary	C10.1	PSD - Update -PSD Governance Board quarterly meetings continue. Board pro-active in monitoring progress against HMIC Legitimacy recommendations and areas for improvement and Independent Police Complaints Commission (IPCC) requirements through taking forward necessary action, monitoring delivery plans, developing policies, scrutinising, and horizon-scanning. Internal audit being undertaken in Q3 to give assurance on follow-up with HMICFRS inspection and PSD governance.		Continue working with IPCC.

WORK IN PROGRESS

Theme		P & CP - Priority Actions	OPCC L'd	D'vry Lead		OPCC/Partner key delivery activities/work in progress	Delivery Status	Wider Partnership Opportunities
			AF	AF	C10.2	Complaints reform - Progress - BCH OPCC and PSD Working Group in place to delivery project based approach to taking this work forward, exploring feasibility of consistent BCH OPCC approaches where appropriate and adoption of shadow delivery models as required. Secondary legislation and statutory guidance anticipated summer 2018.		Continue working with BCH and PSD to deliver project working. Seize opportunities to input into Home Office and IPCC consultations on draft legislation and guidance.
Transformation	T1	Use and improve understanding of demand to drive efficiency to protect frontline services.	EW	Constabulary	T1	Constabulary modelling force demand and efficient ways of managing this demand. OPCC providing system context and input. <i>Update- Needs Assessment on offending prevention and management finalised and disseminated to Constabulary Demand Groups, including recent population demographic forecasts from Cambridgeshire County Council Research Group.</i>		
Transformation	T2	Continue to embed tri-force collaboration with Bedfordshire and Hertfordshire as a means of achieving savings.	GO	Constabulary	T2	The majority of collaboration units are now in place and embedded with the majority of savings already having been removed from the budget. Benefits of HR collaboration has been delayed due to the need to delay the implementation of the new ERP system, as a result of the delayed Athena implementation. New date for ERP implementation is October 2018.		
Transformation	T3	Explore further opportunities to enhance frontline policing services by maximising all opportunities to work collaboratively with other police forces, driving out further efficiencies in the most ambitious police collaboration programme yet with Bedfordshire, Cambridgeshire, Hertfordshire, Norfolk, Suffolk, Essex and Kent police forces.	DG	OPCC	T3	BCH Strategic Alliance - review of governance: 7F work programme; link with standardisation of specialist capabilities at national level. <i>Update - BCH implementation of new governance; development of 7F procurement business case; national work on specialist capabilities; regional ICT conference</i>		
Transformation	T4	Ensure the benefits of new and historical investment in technology are realised.	GO	constabulary	T4	<i>Update: BCH ICT Strategy is now adopted. A mapping exercise to map the overall outcomes against Cambridgeshire is underway and will be completed in Autumn 2017.</i>	BCH ICT strategy	
Transformation	T5	Ensure Cambridgeshire's voice is heard at a national level and influences policy changes.	AW / DG	OPCC	T5	<i>Update: PCC Chair of National Commercial Board.</i>		

WORK IN PROGRESS

Theme		P & CP - Priority Actions	OPCC L'd	D'vry Lead		OPCC/Partner key delivery activities/work in progress	Delivery Status	Wider Partnership Opportunities
Transformation	T6	Work closely with local public sector leaders to identify the potential benefits for community safety through new governance mechanisms such as the combined authority and devolution of powers	EW	OPCC / PSB	T6	PCC is a co-opted member of the Combined Authority Board highlighting opportunities where the CA can have beneficial impact on community safety. Update - <i>working with CA, Public Health England and local Public Health to help ensure that the planned economic growth in Cambridgeshire and Peterborough benefits all sectors of society</i>		Opportunities around Social Value and the potential wider impact of public sector procurement
Transformation	T7	Develop the capacity and capability to undertake effective community safety and criminal justice commissioning, using grants and commissioning as strategic leverage for evidence-based change.	NP	OPCC / Countywide Community Safety Strategic Board / CCJB	T7	The Countywide Community Safety Strategic Board is driving commissioning best practice through the delivery groups who are identifying joint commissioning opportunities. Update: <i>a pooled budget arrangement has secured a countywide sexual violence service to ensure victims don't experience a postcode lottery of services. Work ongoing to recommission drugs and alcohol services in Cambridgeshire using a model of shared outcomes. The revised community safety agreement has informed the awards of grants to CSPs by the Police and Crime Commissioner to achieve maximum impact.</i>		Explore future joint commissioning opportunities either through providing monies to create leverage or strategic evidence-based influence.
Transformation	T8	Use cash reserves strategically and work in partnership to maximise the use of and value from the police estate.	GO	OPCC	T8	Update: <i>Year end 16/17 has enabled a new 'Estates Rationalisation' reserve to be created. A review of the level of reserves will be undertaken as part of the budget setting process during Autumn 2017.</i>		
Transformation	T9	Invest in, and support the development of officers, police staff and volunteers to perform their role efficiently.	CK	constabulary	T9	BCH Collaborated Function Update: <i>People Strategy to BCB in August 2017</i>		
Transformation	T10	Work with the Fire Authority to explore opportunities for fire and police to work together.	DG	OPCC	T10	Update: <i>Creation of business case, consultation, submission of business case to Home Office, 9 weeks consultation closed on 4 September 2017 with final submission to the Home Office by the end of September 2017.</i>		

CAMBRIDGESHIRE POLICE AND CRIME PANEL	Agenda Item No. 8
15th November 2017	Public Report

Report of Cambridgeshire Police and Crime Commissioner

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MONITORING THE DELIVERY OF THE POLICE AND CRIME COMMISSIONER’S POLICE AND CRIME PLAN – COMMUNITIES THEME

1. PURPOSE

- 1.1 The purpose of this report is to update the Cambridgeshire Police and Crime Panel (the “Panel”) on the delivery of the Communities theme within the Police and Crime Commissioner’s (the “Commissioner”) Police and Crime Plan (the “Plan”).

2. RECOMMENDATION

- 2.1 The Panel is recommended to note the report.

3. TERMS OF REFERENCE

- 3.1 Item 6 – to review or scrutinise decisions made, or other action taken, by the Police and Crime Commissioner in connection with the discharge of the Commissioner’s functions.

Item 8 - To support the effective exercise of the functions of the Police and Crime Commissioner.

4. BACKGROUND

- 4.1 Under the Police Reform and Social Responsibility Act 2011, the Commissioner is required to produce a Plan.
- 4.2 The Commissioner’s Plan became effective from the 1st April 2017 and is structured around four key strategic themes: Victims, Offenders, Communities, and Transformation. Each theme has its own aim and has a framework through a series of shared outcomes to enable all agencies with a part to play in community safety and criminal justice, to strategically direct the future delivery of services through these common goals. Each theme is supported by key objectives and priorities for action.
- 4.3 There are strong mechanisms in place to scrutinise the overall performance of Cambridgeshire Constabulary (the “Constabulary”), including the priorities and outcomes set out in the Plan. Performance data is included within the Quarterly Performance report data pack and reported to the Commissioner’s Business Coordination Board at three monthly intervals. Effective partnership working is also key to the delivery of the Plan.

5. COMMUNITIES CONTEXT AND OVERVIEW

- 5.1 The Communities element of the Plan seeks to deliver a system wide approach to community safety through collaborative working, joining-up service provision to listen and respond to day to day community safety issues.

- 5.2 The public want a local policing service they can trust and have confidence. Cambridgeshire Constabulary (the “Constabulary”) is committed to providing this through a local policing service that is able to respond effectively to future demand and where capable officers and staff are recruited and supported to maximise their potential.
- 5.3 Financial constraints across the public sector means that all government organisations are having to prioritise and to find the most efficient and effective ways to deliver their services. The work of the different agencies, such as healthcare providers, local authorities and the emergency services are linked. The work of one impacts on the work of the others with different agencies often dealing with the same people who have multiple issues.
- 5.4 This approach extends to the public, tapping into the knowledge, good-will and enthusiasm of our citizens to support the Constabulary and others in protecting communities.
- 6. JOINING UP SERVICE PROVISION TO LISTEN AND RESPOND TO DAY TO DAY COMMUNITY SAFETY ISSUES**
- 6.1 The Office of the Police and Crime Commissioner (OPCC) and the Constabulary continue to work in partnership with others at a range of levels to jointly engage with communities. A system wide approach is needed to tackle the many and complex issues that exist. The Commissioner is taking a leading role in bringing together organisations to align work-streams and collaborate. This is being achieved amidst a rapidly changing political landscape following the appointment of the Mayor of Cambridgeshire and Peterborough and the creation of a Combined Authority.
- 6.2 The Commissioner chairs the Countywide Community Safety Strategic Board (the “Board”). The Board comprises top tier authorities, District Councils, the Constabulary, Cambridgeshire Fire and Rescue Service, the Clinical Commissioning Group, the Community Rehabilitation Company, National Probation Service, Community Safety Partnership (CSPs) Representatives and the Chairs of Safeguarding Boards, Health and Wellbeing Boards, Criminal Justice Board and the Youth Offending Board. This Board identify issues which CSPs, individual Responsible Authorities and the Plan consider to be both of high importance and would benefit from a countywide approach. The Board has produced a Countywide Community Safety Agreement. The Agreement aims to develop a more joined-up approach to community safety service delivery, enable more effective and co-ordinated strategic planning across partner agencies and to ensure sustainable and lasting improvements in delivering outcomes. Priority issues have been identified through relevant strategic assessments. Data and other crucial information is shared between agencies within legal restrictions permitted. An example of how this system leadership is working in practice is around the housing agenda. One of the biggest problems faced by offenders leaving prison is the availability of housing. The Board recognises this as a priority and that it cannot be solved by one agency in isolation. The Board is developing a coordinated approach to improving the partnership approach to housing offenders. The Board are also reviewing the partnership structures across the county to achieve the best balance between a national, regional and local approach to community safety issues.
- 6.3 Another example is the Cambridgeshire and Peterborough Senior Officer Communities Group (the “Group”). The Group comprises of Director level representation from Peterborough City Council, Cambridgeshire County Council, OPCC, the Constabulary, Cambridgeshire Fire and Rescue Service, Public Health England, Clinical Commissioning Group, District Councils, Cambridge City Council, Cambridgeshire and Peterborough Foundation Trust, Cambridgeshire Community Services NHS Trust, and Cambridge Council for Voluntary Service.
- 6.4 The Group meets quarterly and are identifying areas of shared activity to take forward. The purpose of this Group is to bring together key partners from across Peterborough and Cambridgeshire at a strategic level to deliver against a shared ambition of building stronger, self-sustaining communities. The Group looks for collaboration opportunities to jointly commission and deliver where it makes sense to do so. The network is also a forum for each partner member to share their plans and proposals for community resilience and look for synergies between the work of partner organisations

6.5 The Public Protection Communications Group comprises of Communications leads and department specialists from the Constabulary, Cambridgeshire County Council, Peterborough City Council, Cambridgeshire and Peterborough Safeguarding Boards (Adult and Children), Cambridgeshire Community Services NHS Trust, NHS Cambridgeshire and Peterborough Clinical Commissioning Group, Cambridge and Peterborough Rape Crisis, Cambridgeshire Domestic Abuse and Sexual Violence Partnership, Women's Aid, Refuge.

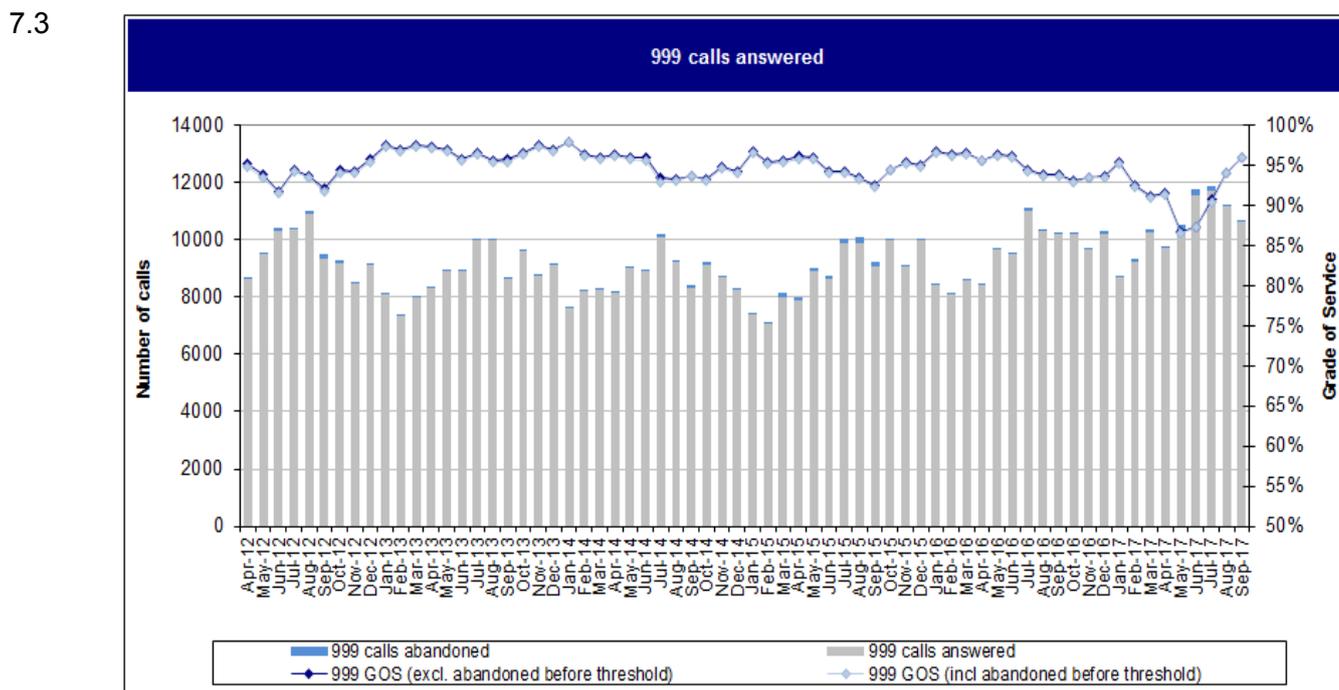
6.6 This communications group works together to ensure joined up communications by all agencies, focussing on issues such as victims of exploitation and abuse. By coordinating communications the members reduce the risk of confusing mixed messages being sent out to the public at large and victims of crime in particular.

7. PUBLIC CONTACT

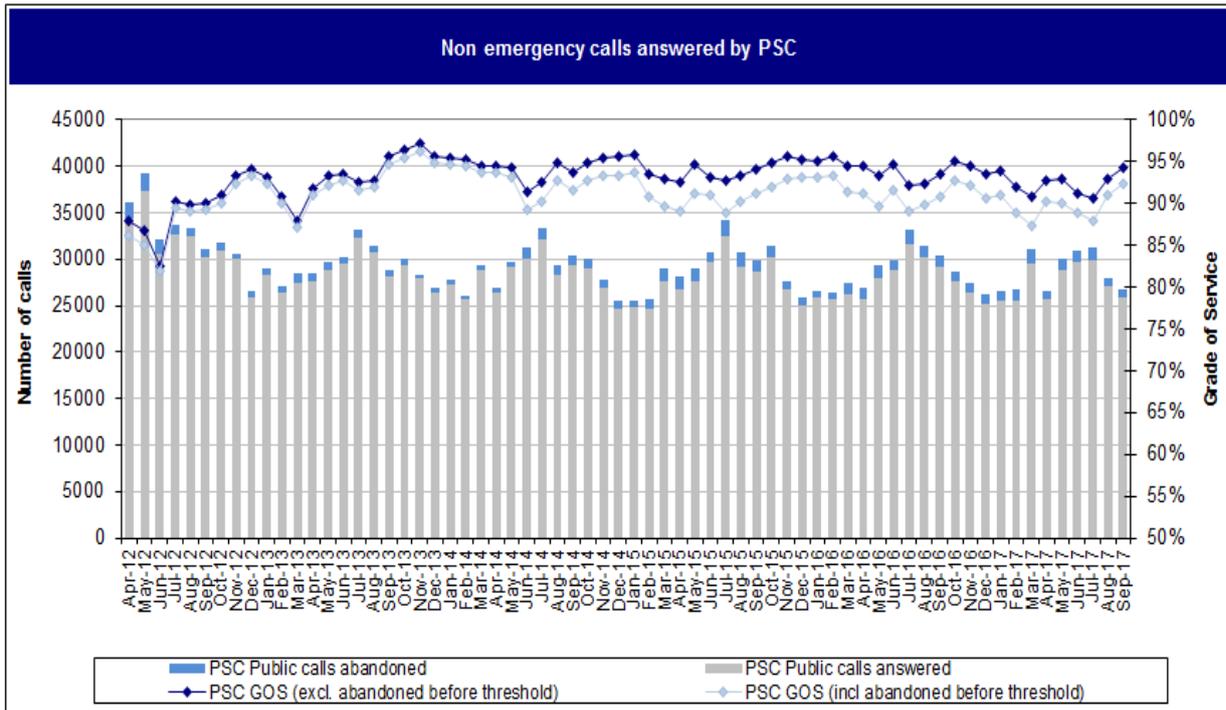
7.1 Telephone contact remains a primary route for the public to contact the police. In the last 12 months (to end September 2017) there were:

- 123,498 calls answered by 999 (an average of 10,291 per month)
92.1% of these were answered with 10 seconds
- 327,132 calls answered by 101 (an average of 27,271 per month)
92.8% were answered within 30 seconds

7.2 Managing the volume of calls remains a challenge. The summer of 2017 saw a sharp increase in calls for assistance. Many calls were not police related but still needed to be managed.



7.4



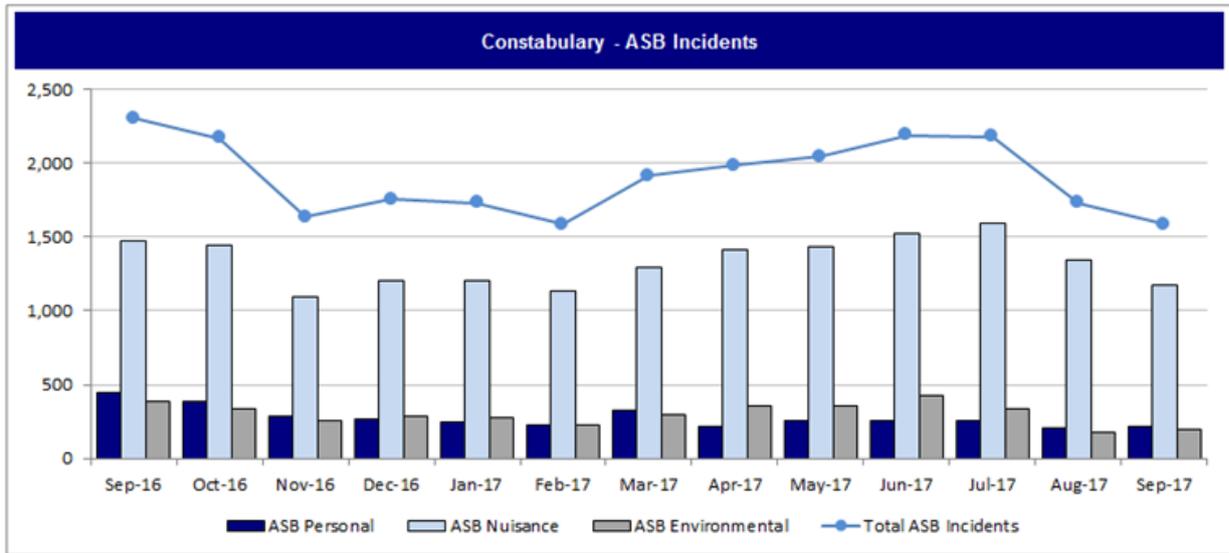
- 7.5 Part of the Local Policing Review is to create a Demand Hub in order to more effectively manage demand. The Demand Hub will bring together call handling, crime management and dispatch into a single location. The Hub will aim to ensure effective, consistent and robust decision making at the first point of contact, reducing overall demand and eliminating inefficiencies. While the detail of what is included in the Hub will be subject to consultation it has been agreed that the Constabulary’s Headquarters will be the preferred location to deliver this service.
- 7.6 In October 2017 the Constabulary launched a much improved website to meet the growing trend for people to want to communicate with the police online. The website is designed to be more interactive and enable the public to report low level crime or provide information via easily navigated pages. These new reporting channels should also reduce demand on the 101 service. A new webchat facility is offered and is proving popular. The website is designed to work on mobile devices which is how more and more people want to send and receive information.
- 7.7 Use of social media in community engagement has continued to grow with approximately 75,000 Twitter followers on the Constabulary’s main account and 49,000 ‘friends’ on the main Facebook account. The main use these channels is to share information and advice. There have been a number of occasions when public feedback has helped identify wanted persons and missing persons.
- 7.8 Community engagement is crucial to maintaining public trust and confidence. Both the OPCC and the Constabulary do a considerable amount of engagement with all communities across the county. Community engagement was covered in the paper to the Panel on the 6th September 2017.
- 7.9 Community mapping and engagement takes place across the county. An example is the mapping carried out across Cambridge City using MOSAIC segmentation system combined with police knowledge to map the different community groups. In total 45 different community groups were

identified. These 45 groups were researched in order to identify key individuals, key dates, community concerns and key locations. Local officers are able to build relationships with the local communities and gain a better understanding of their concerns. The result is that when problems arise there is already a good relationship between the police and the community.

8. LOCAL POLICING

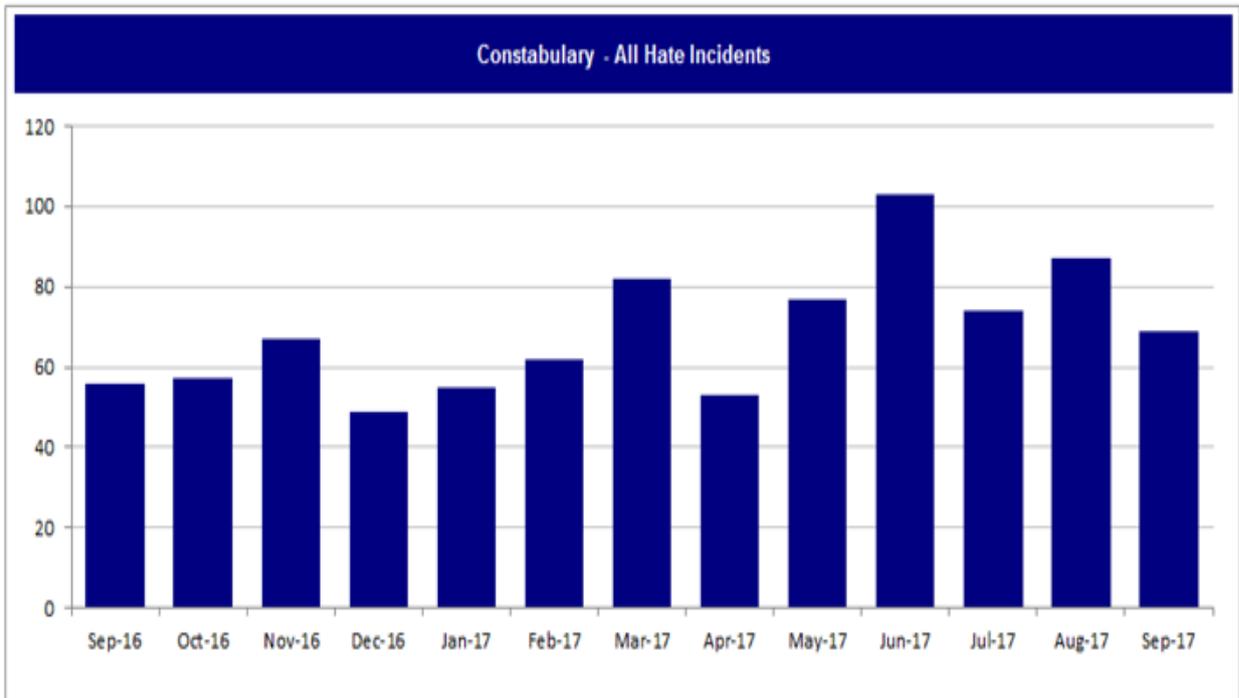
- 8.1 The Constabulary remains committed to providing a local policing service that the public can trust and have confidence in. However, the Constabulary is facing unprecedented levels of demand and the current policing model is not sustainable and is putting a strain on officers on the frontline. With this in mind the Chief Constable ordered a Local Policing Review. The Review is the Constabulary's response to growing demand, the shift in crime types, the significant reduction in budgets and the continued financial pressures.
- 8.2 A new policing model has been proposed that will support delivery of the Plan and ensure that the Constabulary can continue to offer the best policing service to local communities and respond effectively to changing demand. Instead of having six geographical areas with six command structures, in the new model the county will be split into two geographical areas. To more effectively manage demand, a Demand Hub will be created to bring together call handling, crime management and dispatch into a single location. Its aim is to reduce demand by streamlining processes and making the first point of contact effective and consistent. Staff consultation is underway in this area. Neighbourhood policing will continue to be delivered at a local level and will remain aligned to the current CSP areas. A more detailed review is now underway to determine the most effective model to deliver a consistent approach to neighbourhood policing across Cambridgeshire.
- 8.3 The impact of these changes will be a more efficient and effective local policing service which is better able to respond current and future front line pressures because the right resources, with the right skills, are in the right place at the right time. Moving from six districts to two will result in a leaner management structure allowing additional resources to be invested into frontline policing, to meet increasing demand across response, neighbourhood policing and investigations. It will also result in a more consistent approach across the county in terms of communication, investigations, victim care and performance. It will also reduce pressure on staff thereby improving health and wellbeing.
- 8.4 General Anti-Social Behaviour (ASB) remains an area of concern for many local communities, particularly in the summer months. The Constabulary work with local partners, particularly through Community Safety Partnerships to address common ASB issues. A number of Public Space Protection Orders have been agreed over the year to address issues such as drinking alcohol in public spaces and what is commonly known as "boy racers". These orders enable police and partners to take immediate action, if necessary, to move transgressors on.

8.5



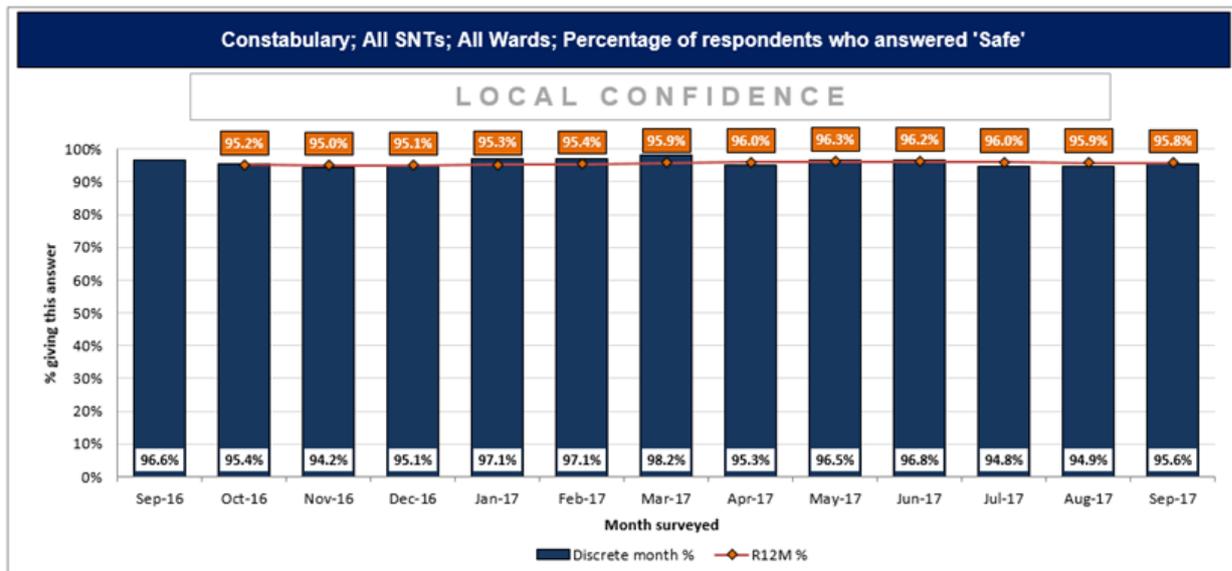
8.6 There has been an increase in instances of hate crime in recent years, against the backdrop of national events such as the Brexit vote in 2016 and a number of terror attacks. The Constabulary is an active member of the South East Regional Hate Crime Group and also has its own Hate Crime Strategic Group to ensure national guidance and good practice is implemented as part of its Hate Crime Strategy. The highest month for recorded instances was 131 in June 2017. It is widely recognised nationally that hate crime is significantly underreported. The Constabulary has been working to increase confidence to improve reporting, but it is not possible to attribute this increase directly to these efforts, or determine whether there has been an actual increase in the number of crimes occurring. A Hate Crime Report was presented to the Commissioner’s Business Coordination Board in August 2017.

8.7



8.8 The overall aim is to maintain public confidence and for people to feel that the Constabulary are dealing with the issues that concern them. The latest confidence survey shows that 95.8% of people feel safe in their communities (rolling twelve month average).

8.9



8.10 71.2% of people feel the Constabulary are dealing with issues of concern to them (rolling 12 month average). This measure has seen a decrease in recent months and is seeing a decrease over time and is a reflection of the pressure the front line is facing in meeting people's expectations at a time of increasing demand.

9. DELEGATION OF POLICE POWERS

9.1 The Police Reform Act 2002 enables Chief Constables to 'accredit' non police employees with limited 'police powers'. This is done where, after consultation, the Chief Constable is satisfied this will support community safety. Community Safety Accreditation Schemes (CSAS) in Cambridgeshire have been set up with two traffic management companies, Addenbrookes Hospital and South Cambridgeshire District Council.

9.2 The latest scheme has seen the establishment of the Prevention and Enforcement Service in Peterborough. In this service, staff from Peterborough City Council, the Constabulary, Cambridgeshire Fire and Rescue, and prison services work together under a single management structure. This includes Police Constables, Police Community Support Officers, the Council's Prevention and Enforcement officers, CCTV operators and Fire Service Community Safety Officers. The Council's Prevention and Enforcement Officers have now been granted delegated CSAS powers which give them the ability to take action against a wider range of community issues including littering, begging and cycling on pavements.

9.3 The Commissioner and Chief Constable are discussing other areas where the Chief Constable may consider delegation certain powers to support enforcement.

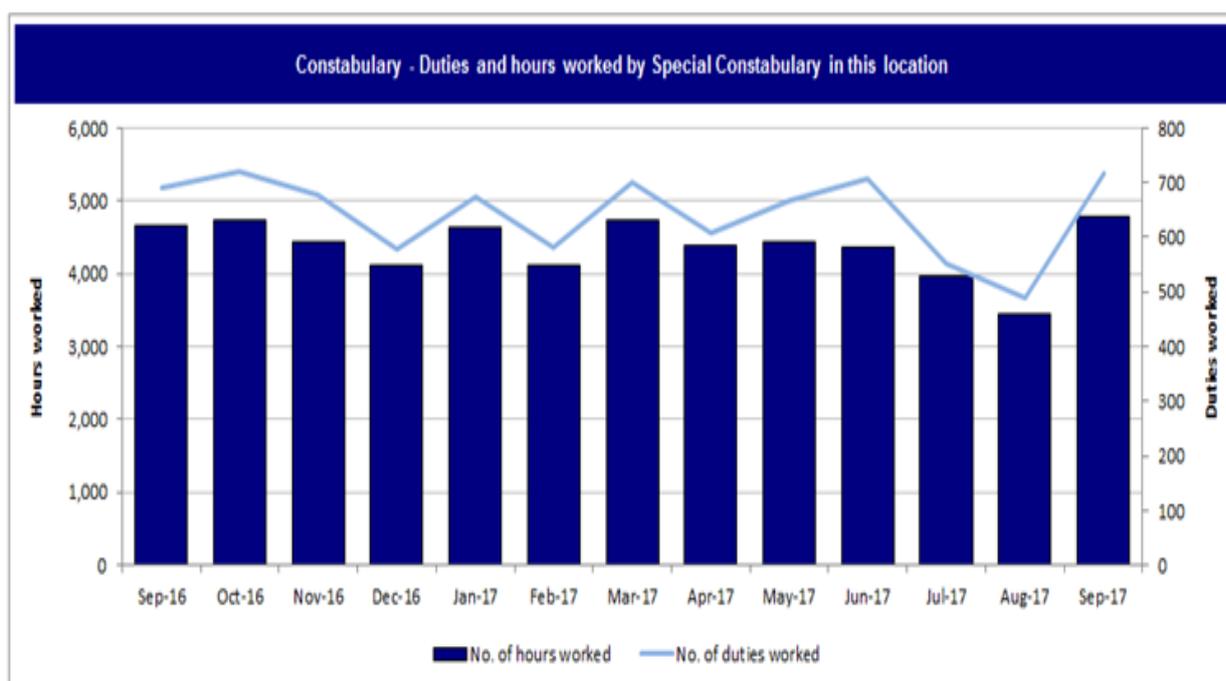
10. INCREASE PUBLIC INVOLVEMENT TO IMPROVE COMMUNITY UNDERSTANDING AND RESILIENCE

10.1 The involvement of the county's citizens is vital and the Constabulary continue to work with a wide range of volunteers. The Citizens in Policing Strategy sets out the Constabulary's approach to increasing citizen participation in supporting the police. It will link in with the Local Policing Review.

10.2 The Special Constabulary has an establishment of 242 with around 52,000 hours worked in a twelve month period. Although the number of Specials has decreased from last year, the hours worked are still comparable. Application processes and progression have been simplified to make it easier for people to apply and progress. Retention of Specials remains an issue as several use

the Special Constabulary as a stepping stone to becoming regular officers (accounting for around 25% of leavers in Cambridgeshire). National turnover of Specials is 25.9%. Projected turnover in Cambridgeshire is 20.9%. Opportunities around Employer Supported Policing, where companies allow staff time off work to volunteer, are being explored. The Commissioner will seek the support of businesses and business support organisations to raise awareness and activity.

10.3



- 10.4 There are around 100 Police Support Volunteers (PSVs) who are involved in 43 different supporting roles with formalised role profiles continuing to be developed in consultation with Union. Roles include specialist analysts, Restorative Justice Facilitators, Victim Care Coordinators and Mobile CCTV Officers. PSV bring additional resilience and specialist skills to the Constabulary.
- 10.5 The Volunteer Police Cadets scheme continues to inspire young people across the county. There are currently 126 cadets with an additional new group launched in St Neots. They continue to help with community safety with activities such as event management and crime prevention initiatives. This year saw the first cadet progress to becoming a Special Constable.
- 10.6 The Commissioner has funded a Watch Coordinator post that's sits within the Constabulary. This post is mainly focussed on supporting and developing Neighbourhood Watch and Speedwatch although it also considers other watch schemes (e.g. Horsecwatch). Neighbourhood Watch has 8,000 members while Speedwatch now has 2,000 members. Countryside Watch has 2,500 members.

10.7 The Commissioner has direct responsibility for coordinating and overseeing the Independent Custody Visitor (ICV) scheme. ICVs are members of the local community who make unannounced visits to custody suites to check on the treatment of detainees. Last year (April 2016 to March 2017) ICVs spent more than 124 hours in custody suites, visiting 489 detainees. The Independent Custody Visitor Association (ICVA) shadowed a recent Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) inspection and were highly complementary of the Cambridgeshire scheme. The Commissioner attends the quarterly panel meetings and also has a six monthly review with the Constabulary to maintain his personal oversight of the scheme.

11. A WORKFORCE REPRESENTATIVE OF THE COMMUNITIES WE SERVE

11.1 The Human Resources (HR) function is a collaborated function with Bedfordshire Police and Hertfordshire Constabulary. A Development and Progression Working Group has recently been established to look at ways of offering development and progression opportunities to all under-represented groups across the three forces (Bedfordshire Police, the Constabulary, and Hertfordshire Constabulary) including promotions and lateral development, barriers that groups might face and how these barriers can be removed.

11.2 The most recent statistics for Black and Minority Ethnic (BME) police officer posts stand at 2.6% of total workforce showing a small but steady increase since 2014. This is against a county average BME population of 9.7%. In 2016, 13% of Police Officer Applicants were BME.

11.3 The Constabulary instigated a Positive Action recruitment process to raise the number of BME applicants and reduce the barriers to their selection. This included targeted recruitment events, a buddy scheme to assist with the recruitment process, delivery of an eight week Access Course presenting the different police functions and an easing of the spelling and grammar requirements of the application form.

11.4 This increased targeted activity resulted 284 BME applications. This represents a higher percentage of applicants from BME communities (18.6%) compared to previous recruitment rounds (10-12%). However, the number of applicants that either withdraw or failed to meet the standards required remains high with five applicants (3%) being successfully recruited.

11.5 Going forward the Constabulary will continue with this positive action programme and also re-contact those that narrowly failed to see if they can be supported to overcome the areas they failed in.

12. INSPIRE ALL PUBLIC SERVANTS TO MAINTAIN THE HIGHEST LEVELS OF ETHICAL BEHAVIOUR TO ENSURE PUBLIC CONFIDENCE AND TRUST

12.1 The HR function is a collaborated department with Bedfordshire Police and Hertfordshire Constabulary. The People Strategy addresses recruitment, retention and progression policies to provide a workforce that is representative of the communities we serve. It also includes work streams to maintain professional standards to maintain the integrity of the Constabulary.

12.2 Integrity – 'doing the right thing in the right way' - cuts across all areas of policing in respect of the decisions that are made and how people are treated. No one element or approach to driving integrity can stand-alone. Pro-activity around integrity such as the Code of Ethics, behaviours, conduct, decision making, governance processes and controls assurances, are taken together to ensure the public can be assured that the Commissioner, his office, and the Constabulary, acting fairly, honestly, respectfully and ethically.

12.3 The Commissioner continues to monitor complaints through PSD Governance Board quarterly meetings. The Board is pro-active in monitoring progress against Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) Legitimacy recommendations and areas

for improvement and Independent Police Complaints Commission requirements through taking forward necessary action, monitoring delivery plans, developing policies, scrutinising, and horizon-scanning. An internal audit is being undertaken to give assurance on follow-up with HMICFRS inspection and the Professional Standards Department governance.

13. CONCLUSION

- 13.1 The overarching outcome of the work outlined in this report is for communities to have confidence in how the Constabulary respond to their needs. This is against a backdrop of increasing demand and reducing resources, a reality faced across public services. The Constabulary are taking steps to ensure that they are able to meet future demand within the forecast resources available through reviewing local policing provision, aligning community participation activity and supporting the recruitment, retention and progression of its people.
- 13.2 Creating stronger, safer communities cannot be achieved by one organisation alone. It requires a system wide approach to solve long standing, deeply entrenched problems in a rapidly changing world. This, in turn, requires strong leadership and the Commissioner is in the right place, at the right time, to provide that leadership and work with other county leaders to keep Cambridgeshire safe.

14. BACKGROUND DOCUMENTS

Police and Crime Commissioner's 'Police and Crime Plan 2017-20 – Community Safety and Criminal Justice'

<http://www.cambridgeshire-pcc.gov.uk/police-crime-plan/>

Cambridgeshire Constabulary's website <https://www.cambs.police.uk/Home.aspx>

'Police and Crime Commissioner's Community Engagement', Agenda Item 10.0, Police and Crime Panel, 6th September 2017

<http://democracy.peterborough.gov.uk/ieListDocuments.aspx?CIId=543&MIId=3925&Ver=4>

'Hate Crime Review Paper', Agenda Item 8.0, Business Coordination Board, 7th August 2017

<http://www.cambridgeshire-pcc.gov.uk/work/business-coordination-board/2017-2/bcb-august-7th-2017/>

'Citizens in Policing Strategy', Agenda Item 10.0, Business Coordination Board, 11th May 2017

<http://www.cambridgeshire-pcc.gov.uk/work/business-coordination-board/2017-2/bcb-may/>

'Cambridgeshire Constabulary – Black and Minority Ethnic Recruitment Activity', Agenda Item 9.0, Business Coordination Board, 11th May 2017 BME Recruitment

<http://www.cambridgeshire-pcc.gov.uk/work/business-coordination-board/2017-2/bcb-may/>

'BCH HR People Strategy', Agenda Item 10.0, Business Coordination Board, 7th August 2017

<http://www.cambridgeshire-pcc.gov.uk/work/business-coordination-board/2017-2/bcb-august-7th-2017/>

CAMBRIDGESHIRE POLICE AND CRIME PANEL	Agenda Item No. 9
15th November 2017	Public Report

Report of Cambridgeshire Police and Crime Commissioner

Contact Officer – Dorothy Gregson

Contact Details – cambs-pcc@cambs.pnn.police.uk 0300 333 3456

DECISIONS BY CAMBRIDGESHIRE POLICE AND CRIME COMMISSIONER

1. PURPOSE

- 1.1 This report is being presented to the Cambridgeshire Police and Crime Panel (the “Panel”) to enable it to review or scrutinise decisions taken by the Police and Crime Commissioner (the “Commissioner”) under Section 28 of the Police Reform and Social Responsibility Act 2011 (the “Act”).

2. RECOMMENDATIONS

- 2.1 The Panel is recommended to indicate whether it would wish to further review and scrutinise the decisions taken by the Commissioner. In these circumstances further information would be provided for a future meeting.
- 2.2 The Panel is asked to note future areas where decisions are to be taken by the Commissioner.

3. TERMS OF REFERENCE

- 3.1 Item 6 - To review or scrutinise decisions made, or other action taken, by the Commissioner in connection with the discharge of the Commissioner’s functions.

4. BACKGROUND

- 4.1 This report is presented to enable the Panel to carry out its functions as noted in paragraph 3. The Panel is required to review or scrutinise decisions made, it is also required to support the effective exercise of the functions of the Commissioner.

5. KEY ISSUES

- 5.1 The decisions taken by the Commissioner which have been notified to the Panel is attached at Appendix 1.
- 5.2 The relevant Decision Records are attached at Appendix 2.
- 5.3 All papers relating to Decision Records are available on the Commissioner’s website. The Panel receive notification when the Commissioner publishes Business Coordination Board papers.

6. IMPLICATIONS

- 6.1 Subject to the Panel’s need for further information or scrutiny on any of the decisions above, it may be required that further information is submitted to a future meeting of the Panel.

7. CONSULTATION

- 7.1 The decisions are in line with the direction set by in the Commissioner's Police and Crime Plan. These Decision Records have been placed on the Commissioner's website.

8. NEXT STEPS

- 8.1 Panel members may request further information about the decisions detailed in Appendices 1 and 2.
- 8.2 Future decisions taken by the Commissioner will continue to be notified to the Panel. The Act introduced a number of statutory decisions to be taken by the Commissioner. Future areas where decisions are likely to be considered as required are given at Appendix 3.
- 8.3 An update regarding the Commissioner's Estate including decisions made, progress regarding disposal of assets, options analysis of the assets, and an indication of any forthcoming decisions is given at Appendix 4.

9. BACKGROUND DOCUMENTS

- 9.1 Decisions records notified to the Panel.

10. APPENDICES

Appendix 1 - Decision records notified to the Panel

Appendix 2 - Decision records

Appendix 3 – Areas where decision are likely to be considered as required

Appendix 4 – Estates update

Decision Records notified to the Cambridgeshire Police and Crime Panel

Date	Decision Record	Subject	Decision
21 st September 2017	CPCC 2017-020	Commissioning arrangements for the Integrated Mental Health Team in the Force Control Room	To transfer the responsibility for commissioning the Integrated Mental Health Team to the Cambridgeshire and Peterborough Clinical Commissioning Group as part of the system wide First Response Service. To agree the funding of £150k per annum for the next two years.
21 st September 2017	CPCC 2017-021	S22A Agreement under the Police Act 1996 (as amended) for the updated collaboration of the Disaster Victim Identification functions between Bedfordshire, Cambridgeshire, Essex, Hertfordshire, Norfolk and Suffolk Constabularies.	To sign the updated Section 22A Agreement under the Police Act 1996 (as amended) for the Disaster Victim Identification functions between Bedfordshire, Cambridgeshire, Essex, Hertfordshire, Norfolk and Suffolk Constabularies
3 rd October 2017	CPCC 2017-022	Deed of Novation to transfer the Parent Company Guarantee of the Athena Contactor, Northgate	To agree to and sign the Deed of Novation.
21 st September 2017	CPCC 2017-023	Unit C Chord Business Park, Godmanchester	Delegated authority is given to the s151 officer and the Police and Crime Commissioner to accept the most economical advantageous offer for the lease of the asset.

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CAMBRIDGESHIRE POLICE AND CRIME COMMISSIONER DECISION RECORD – CPCC 2017-020

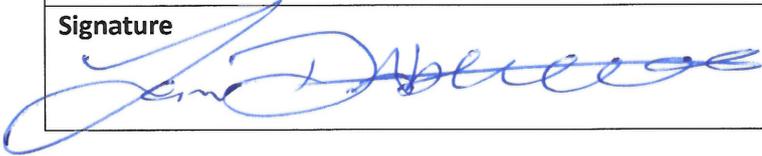
Subject	Commissioning arrangements for the Integrated Mental Health Team in the Force Control Room
Decision	<p>To transfer the responsibility for commissioning the Integrated Mental Health Team (IMHT) to the Cambridgeshire and Peterborough Clinical Commissioning Group (CCG) as part of the system wide First Response Service.</p> <p>To agree the funding of £150k per annum for the next two years.</p>
Decision Summary	<p>In January 2016 the then Police and Crime Commissioner agreed to fund an Integrated Mental Health Team in the Force Control Room. This service was to provide an effective first point of contact intervention by the Constabulary and Mental Health Services which would ensure the most appropriate pathways were taken for individuals in mental health crisis.</p> <p>Within six months of the nurses starting the evaluation was already revealing where the Constabulary was the first point of contact individuals in mental health crisis were receiving a more appropriate and informed response.</p> <p>The CCG introduced a £1m investment into crisis care in 2016/17 in the form of a First Response Service. The IMHT was considered an integral part of this work. It was recognised that the CCG as ‘expert’ clinical commissioners they were best placed to take on the future commissioning and service development of the IMHT as part of the wider system response to mental health crisis care. The CCG will manage the contract with the provider (Cambridgeshire and Peterborough Foundation Trust, CPFT) on the Commissioner’s behalf through the wider governance mechanisms. This model is both more economical and ensures the ‘shared partnership risk’ approach is taken.</p> <p>The Cambridgeshire Police and Crime Commissioner’s Business Coordination Board meeting on the 21st September 2017 discussed and agreed to the proposal as outlined above.</p>

Contact Officer	<p>Dorothy Gregson, Chief Executive Tel: 0300 333 3456 Email: dorothy.gregson@cambs.pnn.police.uk</p>

Jason Ablewhite, Cambridgeshire Police and Crime Commissioner

I confirm that I have reached the above decision after consideration of the facts above.

Signature



Date

21-9-17.



To: Business Coordination Board

From: Chief Executive

Date: 21 September 2017

INTEGRATED MENTAL HEALTH TEAM – FORCE CONTROL ROOM

1. Purpose

- 1.1 The purpose of this report is to update the Business Co-ordination Board (“The Board”) on the decision to transfer the responsibility for commissioning the Integrated Mental Health Team (IMHT) to the Cambridgeshire and Peterborough Clinical Commissioning Group (CCG). This service will be commissioned as part of the wider First Response Service to provide support for people in mental health crisis.

2. Recommendations

- 2.1 The Board is recommended to note the contents of the attached report and associated decision notice. This notice sets out the Commissioner’s decision to continue the funding for this service through a collaborative commissioning arrangement with the Cambridgeshire and Peterborough Clinical Commissioning Group (CCG).

3. Background

- 3.1 Partners across the county signed a joint declaration in November 2014 to improve the system of care and support so people of any age in crisis, because of a mental health condition, are kept safe and helped to find the support they need. Partners also pledged to provide the ‘right care at the right time and from the right service’. This declaration was a fundamental element to the county’s response to the Mental health Crisis Care Concordat.
- 3.2 In January 2016 the then Police and Crime Commissioner agreed to fund an Integrated Mental Health Team in the Force Control Room. This service was to provide an effective first point of contact intervention by the Constabulary and Mental Health Services which would ensure the most appropriate pathways were taken for individuals in mental health crisis.

- 3.3 Three Mental Health Nurse Practitioners started in the role in Spring 2016 – this was initially for one year. Future funding would be decided following the independent evaluation of the project.
- 3.4 Within six months of the nurses starting the evaluation was already revealing where the Constabulary was the first point of contact individuals in mental health crisis were receiving a more appropriate and informed response. In a paper to this board, in September 2016, the Constabulary recognised the demand and risk supporting people in mental health crisis placed on police officers and staff. It highlighted how the IMHT were helping to mitigate this risk but that a ‘shared partnership risk approach’ needed to be taken.

4. Partnership working

- 4.1 The CCG introduced a £1m investment into crisis care in 2016/17 in the form of a First Response Service. The IMHT was considered an integral part of this work. It was recognised that the CCG as ‘expert’ clinical commissioners they were best placed to take on the future commissioning and service development of the IMHT as part of the wider system response to mental health crisis care.
- 4.2 The year one evaluation of IMHT was launched in July 2017 and revealed:
- *Rarely has a new initiative been so overwhelmingly received and used by an organisation as is the result of the first year of the IMHT.’* (Report writer)
 - In one year nurses reviewed 10,715 incidents; 83% of that case load were currently or had been previously known to Cambridgeshire and Peterborough Foundation Trust (CPFT) for mental health issues. This resulted in:
 - Deployments avoided, missing people found quicker (better use of Accident and Emergency Departments)
 - Police time saved (s136 time reduced by 43 mins) ‘*We get onto the next job quicker*’
 - Confident and empowered police and staff
 - Appropriate non-emergency pathways used (development of new more robust pathways)
 - Improved service user experiences.
- 4.3 For 2017/18 the Commissioner has entered into a two-year Collaborative Commissioning Agreement with the CCG to continue the funding of the IMHT service – of £150k per annum. The CCG will manage the contract with the provider CPFT on the Commissioner’s behalf through the wider governance mechanisms. This model is both more economical and ensures the ‘shared partnership risk’ approach is taken. Quarterly reports on progress made on achieving the joint outcomes of the entire First Response Model will be made available to the Commissioner on a regular basis.

5. Recommendation

- 5.1 The Board is recommended to note the contents of the attached report and associated decision notice. This notice sets out the Commissioner’s decision to continue the funding for this service through a collaborative commissioning arrangement with the Cambridgeshire and Peterborough Clinical Commissioning Group.

BIBLIOGRAPHY

<p>Source Document</p>	<p>Mental Health in Policing http://www.cambridgeshire-pcc.gov.uk/work/business-coordination-board/2016-2/bcb-september-21st-2016/ Summary of First Response Service http://www.cpft.nhs.uk/First%20Response%20A5%20Leaflet.pdf Mental Health Crisis Care Concordat http://www.crisiscareconcordat.org.uk/</p>
<p>Contact Officer</p>	<p>Nicky Phillipson, Head of Strategic Partnerships and Commissioning</p>

CAMBRIDGESHIRE POLICE AND CRIME COMMISSIONER DECISION RECORD – CPCC 2017-021	
Subject	S22A Agreement under the Police Act 1996 (as amended) for the updated collaboration of the Disaster Victim Identification (DVI) functions between Bedfordshire, Cambridgeshire, Essex, Hertfordshire, Norfolk and Suffolk Constabularies.
Decision	To sign the updated Section 22A Agreement under the Police Act 1996 (as amended) for the disaster Victim Identification (DVI) functions between Bedfordshire, Cambridgeshire, Essex, Hertfordshire, Norfolk and Suffolk Constabularies.
Decision Summary	<p>The Cambridgeshire Police and Crime Commissioner’s Business Coordination Board meeting on the 21st September 2017 discussed and agreed to the proposal and accept the updates to the existing Sec 22 agreement (“the Agreement”).</p> <p>This agreement is due for renewal and the opportunity to review the original agreement has been taken in order to make it consistent with recent S22a agreements. The legal teams in Essex, Herts and Norfolk/Suffolk have developed and agreed the wording of the agreement.</p> <p>The Board approved that the Police and Crime Commissioner and the Constabulary should sign the updated Section 22A Agreement to effect the collaborative arrangements for the purpose of providing efficient and effective policing.</p>
Contact Officer	Dorothy Gregson, Chief Executive Tel: 0300 333 3456 Email: dorothy.gregson@cambs.pnn.police.uk
Background Papers	Disaster Victim Identification Section 22A Agreement – Business Coordination Board 21 st September 2017. http://www.cambridgeshire-pcc.gov.uk/work/BCB

Jason Ablewhite, Cambridgeshire Police and Crime Commissioner	
I confirm that I have reached the above decision after consideration of the facts above.	
Signature	Date
	21-9-17.



To: Business Coordination Board

From: Chief Constable and Chief Executive

Date: 21 September 2017

DISASTER VICTIM IDENTIFICATION (DVI) – SECTION 22A AGREEMENT

1. Purpose

1.1 The purpose of this report is to update the Business Coordination Board (the “Board”) on the updated collaboration agreement for Disaster Victim Identification (DVI). The DVI collaboration agreement provides a statutory basis for the police function of responding to mass DVI.

2. Recommendation

- 2.1 The Board is recommended to note the signing of the updated DVI Section 22A Agreement under the Police Act 1996 (as amended).
- 2.2 The Police and Crime Commissioner (“the Commissioner”) signs the Decision Notice to sign the S22A Agreement to approve the updated Section 22A Agreement for the collaboration of DVI.

3. Background

3.1 The Chief Constables and Police and Crime Commissioners of Bedfordshire, Cambridgeshire, Essex, Hertfordshire, Norfolk and Suffolk Constabularies collaborated in the provision of a Regional Disaster Victim Identification (DVI) capability managed by a Regional DVI Co-ordinator. The original Agreement was signed on 21st September 2012 and commenced on 1st May 2012. The agreement expired on 31st March 2017. Prior to the agreement being signed each Force had a Legal Responsibility under the Civil Contingencies Act to provide a response to mass DVI. This resulted in each Force training hundreds of staff members in body recovery, emergency mortuary and

casualty bureau in addition existing Family Liaison officers needed to be trained in DVI. The Regional Agreement allowed a coordinated response across the Eastern Region to be developed which significantly reduced the numbers trained thus significantly cutting costs. The Agreement allows staff to support each other if and when a DVI Incident occurs across the Eastern Region whereby the local force cannot cope with the size of the incident presented. This model allows staff to be deployed across the region and nationally if required i.e. Essex air crash and the Shoreham air disaster.

4. Section 22A Agreement under the Police Act 1996

- 4.1 A Section 22A Agreement enables police forces and local policing bodies as defined in the Police Act 1996 (as amended) and other parties to make an agreement about the discharge of functions by officers and staff where it is in the interests of the efficiency or effectiveness of their own and other police force areas.
- 4.2 As this agreement is due for renewal and the opportunity to review the original agreement has been taken in order to make it consistent with recent S22a agreements. The legal teams in Essex, Herts and Norfolk/Suffolk have developed and agreed the wording of the agreement.

5. Recommendation

- 5.1 The Board is recommended to note the signing of the DVI Section 22A Agreement under the Police Act 1996 (as amended).
- 5.2 The Police and Crime Commissioner (“the Commissioner”) signs the Decision Notice to sign the S22A Agreement to approve the updated Section 22A Agreement for the collaboration of DVI.

BIBLIOGRAPHY

Source Documents	
Contact Officers	Chief Constable, Cambridgeshire Constabulary. Dorothy Gregson, Chief Executive, Office of Police and Crime Commissioner.

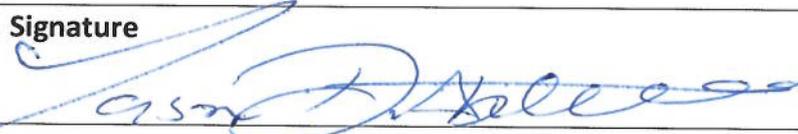
CAMBRIDGESHIRE POLICE AND CRIME COMMISSIONER DECISION RECORD – CPCC 2017-022

Subject	Deed of Novation to transfer the Parent Company Guarantee of the Athena Contactor, Northgate
Decision	To agree to and sign the Deed of Novation.
Decision Summary	The Cambridgeshire Police and Crime Commissioner’s Business Co-ordination Board meeting on the 21 st September 2017 discussed and agreed (under item AOB) to the Commissioner signing the Deed of Novation to transfer the Parent Company Guarantee of the Athena Contactor, Northgate Public Service Limited to the new owner Cinven.

Contact Officer	Dorothy Gregson, Chief Executive Tel: 0300 333 3456 Email: dorothy.gregson@cambs.pnn.police.uk
Background Paper	‘Project Athena Update’, Agenda Item 11.0 (Commercial in Confidence), Business Co-ordination Board, 1 th May 2017

Jason Ablewhite, Cambridgeshire Police and Crime Commissioner

I confirm that I have reached the above decision after consideration of the facts above.

Signature  **Date** 3/10/2017



To: Police & Crime Commissioner

From: Howard Thackray, Business Manager

Date: 26th September 2017

Athena - Deed of Novation

1.0 Purpose

1.1 To seek the clarification required by the Police and Crime Commissioner (the Commissioner) confirming that the due diligence has been undertaken regards to the Deed of Novation prior to the commissioner signing the Parent Company Guarantee agreement.

2.0 Background

- 2.1 The ownership of Northgate has moved to a company called CINVEN, requiring a Deed of Novation to transfer the Parent Company Guarantee to the new owner.
- 2.2 At the Commissioner Business Coordination Board meeting of the 21st September 2017, the signing of the Deed of Novation required to transfer the Parent Company Guarantee of the Athena Contactor Northgate Public Service Limited to the new owner Cinven was discussed. It was agreed that the constabulary's Sec 151 officer sought further additional information from Sharpe Pritchard (Solicitors) before the Commissioner signed the guarantee.
- 2.3 Following confirmation from the Sec 151 officer that Sharpe Pritchard had satisfactorily undertaken the necessary due diligence with regards to the new parent company for Athena, the Sec 151 confirmed that the commissioner could sign the Parent Company Guarantee to the new owner, CIVEN.

4. Recommendation

4.1 It is recommended that the Commissioner signs both the Deed of Novation to transfer the Parent Company Guarantee to the new owner CIVEN and associated Decision Notice.

Contact Officer	Howard Thackray, Business Manager, Office of the Police and Crime Commissioner
Background Paper	Business Coordination Board minutes September 2017

CAMBRIDGESHIRE POLICE AND CRIME COMMISSIONER DECISION RECORD – CPCC 2017-023

Subject	Unit C Chord Business Park, Godmanchester
Decision	Delegated authority is given to the s151 officer and the Police and Crime Commissioner to accept the most economical advantageous offer for the lease of the asset.
Decision Summary	The Cambridgeshire Police and Crime Commissioner’s Business Coordination Board meeting on the 21 st September 2017 discussed and agreed to the proposal for the continued marketing and subsequent grant of a lease of Unit C, Chord Park and that delegated authority is given to the s151 officer and the Police and Crime Commissioner to accept the most economical advantageous offer for the lease of this asset.

Contact Officer	Dorothy Gregson, Chief Executive Tel: 0300 333 3456 Email: dorothy.gregson@cambs.pnn.police.uk
Background Papers	‘Estates –Unit C Chord Park’ – paper as presented to Business Coordination Board, 21 st September 2017 http://www.cambridgeshire-pcc.gov.uk/work/BCB

Jason Ablewhite, Cambridgeshire Police and Crime Commissioner

I confirm that I have reached the above decision after consideration of the facts above.

Signature 	Date 21/9/2017
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Creating a safer
Cambridgeshire

To: Business Coordination Board

From: Chief Constable

Date: 21 September 2017

Unit C Chord Business Park, Godmanchester

1. Purpose

- 1.1 To seek approval of the Business Coordination Board (“the Board”) to continue to market the leasehold of the premises.
- 1.2 To seek approval of the Board for the S151 Officer to accept the most economically advantageous offer for a lease of the asset.

2. Recommendation

- 2.1 The Board is recommended to approve the continued marketing and subsequent grant of a lease of Unit C Chord Park.
- 2.2 To seek approval of the Board for the S151 Officer to accept the most economically advantageous offer for a lease of the asset.

3. Background

- 3.1 Chord Park comprises a modern development of five office buildings within an established business park on the outskirts of Godmanchester.



- 3.2 Unit C, which comprises 359 sq m (3,870 sq ft) of office space, became surplus to operational requirements in December 2015 and was subsequently refurbished.
- 3.3 The asset was held as potential temporary accommodation in connection with collaboration.
- 3.4 Marketing and Valuation advice was sought from local agents who confirmed that local supply of similar office accommodation was becoming more limited, hence it being a good time to offer space. Estates Sub Group subsequently authorised the marketing of the unit.
- 3.5 Unit C has been actively marketed by local agents since June 2017 with the following terms being offered:
 - Lease: Fully repairing and insuring lease.
 - Rent: £55,000 per annum exclusive

4. Summary

- 4.1 Whilst there has been limited interest to date, the unit is receiving enquiries in a traditionally quiet time.

5. Recommendation

- 5.1 To seek approval of the Business Coordination Board (“the Board”) to continue marketing.
- 5.2 To seek approval of the Board for the S151 Officer to accept the most economically advantageous offer for a lease of the asset.

BIBLIOGRAPHY

Source Document	Cambridgeshire Constabulary Estate Management – Property Files
Contact Officers	Elly McKee Estates Management Surveyor, Cambridgeshire Constabulary Colin Luscombe, Director of Estates, Cambridgeshire Constabulary

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	Current Background reports	Anticipated timescale/date
COLLABORATION		
<p>To sign Section 22A Agreements under the Police Act 1996 (as amended) as required for individual collaborated business areas across Bedfordshire, Cambridgeshire, Hertfordshire, Norfolk, Suffolk, Essex and Kent and for national collaborations.</p>	<p>‘Collaboration Update – Bedfordshire, Cambridgeshire and Hertfordshire and Seven Force’, Agenda Item 8.0, Business Co-ordination Board, 21st September 2016</p> <p>http://www.cambridgeshire-pcc.gov.uk/wp-content/uploads/2016/09/16-09-21-BCB-Agenda-item-8-0-Collaboration-update.pdf</p> <p>‘Section 22A Collaboration Agreements Update’, Agenda Item 15.0, Business Co-ordination Board, 10th November 2016</p> <p>http://www.cambridgeshire-pcc.gov.uk/wp-content/uploads/2016/11/16-11-10-BCB-Agenda-Item-15.0-Section-22A-agreements-progress-1.pdf</p> <p>‘7F Strategic Collaboration Programme Report’, Agenda Item 9.0, Business Co-ordination Board, 21st September 2017</p> <p>http://www.cambridgeshire-pcc.gov.uk/wp-content/uploads/2017/09/17-09-21-BCB-Agenda-Item-9.0-7F-Strategic-Collaboration-programme-report.pdf</p>	<p>Driven by individual collaboration project timescales.</p>

	Current Background reports	Anticipated timescale/date
CUSTODY – PARKSIDE CUSTODY REPLACEMENT CUSTODY		
Approval on individual decisions as required as part of the Parkside Custody Replacement project.	<p>'Launch of Custody Project', Agenda Item 12, Business Co-ordination Board, 11th August 2016</p> <p>http://www.cambridgeshire-pcc.gov.uk/wp-content/uploads/2016/08/16-08-11-BCB-Agenda-Item-12.0-Launch-of-Custody-Project-1.pdf</p> <p>'Police and Crime Commissioner's Strategic Estates Update', Police and Crime Panel, 14th June 2017</p> <p>http://democracy.peterborough.gov.uk/ieListDocuments.aspx?CId=543&MIId=3924&Ver=4</p>	Driven by Project timescales.
DEVOLUTION		
Approval on individual decisions as required as part of the process of realising the benefits of any new Combined Authority devolution arrangements	<p>'Devolution Update', Agenda Item 5.0, Business Co-ordination Board, 6th February 2017</p> <p>http://www.cambridgeshire-pcc.gov.uk/wp-content/uploads/2017/02/17-02-06-BCB-Agenda-Item-5.0-Devolution-update.pdf</p>	Driven by Combined Authority decision making and legislative process

	Current Background reports	Anticipated timescale/date
ESTATES		
	<p>'Estates Plan', Agenda Item 14.0, Business Co-ordination Board, 16th December 2016</p> <p>http://www.cambridgeshire-pcc.gov.uk/wp-content/uploads/2016/12/16-12-16-BCB-Agenda-item-14.0-Estates.pdf</p> <p>'Estates Update', Agenda Item 8.1, Business Co-ordination Board, 14th March 2017</p> <p>http://www.cambridgeshire-pcc.gov.uk/work/business-coordination-board/2017-2/bcb-march-14th-2017/</p> <p>'Police and Crime Commissioner's Strategic Estates Update', Agenda Item 7.0, Police and Crime Panel, 15th March 2017</p> <p>http://democracy.peterborough.gov.uk/ieListDocuments.aspx?CId=543&Mid=3674&Ver=4</p> <p>'Police and Crime Commissioner's Strategic Estates Update', Police and Crime Panel, 14th June 2017</p> <p>http://democracy.peterborough.gov.uk/ieListDocuments.aspx?CId=543&Mid=3924&Ver=4</p>	<p>Decisions as required in line with Estates Strategy and as indicated in 'Police and Crime Commissioner's Strategic Estates Update', report to Police and Crime Panel, 14th June 2017. Detailed reports will be prepared as individual assets are considered. Decision Notices and related reports published on Commissioner's website and sent to Police and Crime Panel.</p>

	Current Background reports	Anticipated timescale/date
EXTERNAL FUNDING OPPORTUNITIES		
<p>Approve decisions as required relating to external funding opportunities to support initiatives to transform policing, collaborative working, prevent crime, and protect vulnerable people, such as the National Transformation Fund, Innovation Funding.</p>	<p>'Successful bid to the Home Office VAWG Transformation Fund', Agenda Item 14.0, Business Co-ordination Board, 21st September 2017</p> <p>http://www.cambridgeshire-pcc.gov.uk/wp-content/uploads/2017/09/17-09-21-BCB-Agenda-Item-14.0-Successful-bid-into-VAWG-Transformation-Fund.pdf</p>	<p>Timescales for decisions are driven by the Home Office bidding process.</p>

	Current Background reports	Anticipated timescale/date
FIRE GOVERNANCE PROPOSALS (listed previously in Decisions Report under 'Policing and Crime Act 2017 Opportunities')		
Approval of individual decisions as required as part of the process of realising the opportunities from the Policing and Crime Act 2017 regarding emergency services collaboration including fire governance proposals.	<p>'Realising the Opportunities From The Policing And Crime Bill', Business Co-ordination Board, 21st September 2016, 9th November 2016, 17th January 2017 http://www.cambridgeshire-pcc.gov.uk/work/business-coordination-board/</p> <p>"Realising the Opportunities from the Policing and Crime Bill", Police and Crime Panel, 1st February 2017 http://democracy.peterborough.gov.uk/ieListDocuments.aspx?CId=543&MId=3673&Ver=4</p> <p>'Consultation on Local Business Case for Fire and Rescue Governance options', Agenda Item 8.0, Business Co-ordination Board, 22nd June 2017 http://www.cambridgeshire-pcc.gov.uk/wp-content/uploads/2017/06/17-06-22-BCB-Agenda-Item-8.0-Consulation-on-Local-Business-Case-for-Fire-and-Rescue-Governance-options.pdf</p> <p>'Fire and Rescue Governance – Local Business Case', Agenda Item 7.0, Police and Crime Panel, 6th September 2017 http://democracy.peterborough.gov.uk/ieListDocuments.aspx?CId=543&MId=3925&Ver=4</p> <p>'Consultation on the Local Business Case for Fire and Rescue Governance Options', Agenda Item 5.0, Business Co-ordination Board, 21st September 2017 http://www.cambridgeshire-pcc.gov.uk/wp-content/uploads/2017/09/17-09-21-BCB-Agenda-Item-5.0-Fire-Governance-consultation-update.pdf</p> <p>'Fire and Rescue Governance – Update', Police and Crime Panel, 15th November 2017 http://democracy.peterborough.gov.uk/ieListDocuments.aspx?CId=543&MId=4045&Ver=4</p>	<p>Driven by legislative timescales.</p> <p>Commissioner's proposal for fire governance submitted to Secretary of State on 10th October 2017. Awaiting Secretary of State's decision, having had regard of the independent assessment of Commissioner's proposal, as to whether it appears that the Commissioner's proposal is in the interests of either economy, efficiency and effectiveness or public safety. Aspiration that Secretary of State's preferred governance arrangement in place in 2018.</p>

	Current Background reports	Anticipated timescale/date
GRANT FUNDING		
<p>Police and Crime Commissioner crime and disorder reduction, grant to any person will secure, or contribute to securing, crime and disorder reduction in the body's area.</p> <p>Police and Crime Plan sets the context within which crime and disorder grants will be made</p>	<p>'Commissioning and Grants Strategy 2016-20', Agenda Item 12.0, Business Co-ordination Board, 16th December 2016</p> <p>http://www.cambridgeshire-pcc.gov.uk/wp-content/uploads/2016/12/16-12-16-BCB-Agenda-Item-12.0-Commissioning-and-Grants-Strategy-2016-20-1.pdf</p> <p>'Police and Crime Commissioner's Police and Crime Plan (Community Safety and Criminal Justice) for Cambridgeshire and Peterborough', Agenda Item 8.0, Police and Crime Panel, 1st February 2017</p> <p>http://democracy.peterborough.gov.uk/ieListDocuments.aspx?CId=543&MId=3673&Ver=4</p> <p>'Commissioning and Grants', Agenda Item 8.0, Business Co-ordination Board, 11th May 2017</p> <p>http://www.cambridgeshire-pcc.gov.uk/wp-content/uploads/2017/05/17-05-11-BCB-Agenda-Item-8.0-Commissioning-and-Grants.pdf</p> <p>'Budget 2018/19 and Medium Term Financial Strategy 2019/20 to 2021/22', Agenda Item 5.0, Business Co-ordination Board, 7th August 2017</p> <p>http://www.cambridgeshire-pcc.gov.uk/wp-content/uploads/2017/08/17-08-07-BCB-Agenda-Item-5.0-MTFS.pdf</p> <p>'The Police and Crime Commissioner's Youth Fund – A New Approach', Agenda Item 11.0, 11.1 and 11.2, Business Co-ordination Board, 7th August 2017</p> <p>http://www.cambridgeshire-pcc.gov.uk/work/business-coordination-board/2017-2/bcb-august-7th-2017/</p>	<p>Throughout the year as required.</p>

	Current Background reports	Anticipated timescale/date
POLICING AND CRIME ACT 2017 OPPORTUNITIES		
Approval of individual decisions as required as part of the process of realising the opportunities from the Policing and Crime Act including collaboration and complaints reform.	<p>'Professional Standards and Complaints Handling – April 2016 to March 2017, Agenda Item 6.0, Business Co-ordination Board, 22nd June 2017</p> <p>http://www.cambridgeshire-pcc.gov.uk/wp-content/uploads/2017/06/17-06-22-BCB-Agenda-Item-6.0-Professional-Standards-and-Complaints-Handling-April-2016-to-March-2017.pdf</p>	Complaint reforms subject to legislative timescales but now likely to be in 2019.

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**POLICE AND CRIME COMMISSIONERS – ESTATES
UPDATE SINCE LAST POLICE AND CRIME PANEL IN SEPTEMBER 2017 AND LIKELY FORTHCOMING DECISIONS**

APPENDIX 4

ASSETS SURPLUS TO OPERATIONAL REQUIREMENTS

Tenure	Floor Area m²	Facilities	Current Use	Current Situation/Update	Timescales
Bridge Street Police Station, Bridge Street, Peterborough PE1 1EQ					
Freehold	1,836	Offices and Workshop	None - vacant	The building is on the market for revenue opportunities and sale.	Marketing closed 30th June 2017. Bids evaluated and solicitors instructed. The preferred bidder could not meet requirements so proceeding on a subject to planning basis with second bidder with contract exchange expected in December 2017.
Chord Park Unit C, London Road, Godmanchester PE29 2BQ					
Freehold	375	Offices	None - vacant	On the market to lease only.	The market for office accommodation in Huntingdon is still slow with no offers to be reported.
Orton Police Station, Unit 4 Orton Court, Misterton, Peterborough PE2 0SZ					
Leasehold	132	Offices	None - vacant	Deed of variation being agreed to allow sub-letting for commercial use. Marketing to continue.	Deed of variation is subject to an Option to Terminate by the Landlord which is being reported to Business Co-ordination Board in November 2017.

Tenure	Floor Area m ²	Facilities	Current Use	Current Situation/Update	Timescales
Werrington Police Station, 6a Skaters Way, Werrington, Peterborough PE4 6NB					
Leasehold	84	Offices	None - vacant	Planning permission for change of use obtained and lease to be returned to Landlord.	Transaction delayed due to landlord's sale.

**ASSETS SUBJECT TO OPTIONS ANALYSIS/COLLABORATION – UPDATE SINCE LAST POLICE AND CRIME PANEL
IN SEPTEMBER 2017**

Tenure	Floor Area m²	Facilities	Current Use	Issues/Options	Timescale
Copse Court, Thorpe Wood, Peterborough PE3 6SF					
Freehold	3,079	Offices	Operational	Planning application submitted for additional car parking to support the adjacent Police Station. If acceptable income opportunities or sale to be considered.	Planning permission received 25 th July 2017. Options paper to be prepared for Commissioner's Estates Sub Group in December 2017.
Monks Wood Training Centre, Huntingdon PE28 2LS					
Freehold	3,825	Training Centre	Operational	Pre-application Planning Advice is being obtained for development of surplus space for Fire & Rescue training.	Planning advice expected in November 2017.
St Ives Police Station, Norris Road, St Ives, PE27 5QB					
Freehold	432	Offices	Operational	Subject to discussions on shared use and redevelopment with Fire & Rescue.	Flood Risk Assessments being obtained for both sites for strategic decision in December 2017.

Tenure	Floor Area m ²	Facilities	Current Use	Issues/Options	Timescale
St Neots Police Station, Dovehouse Close, St Neots PE19 1DS					
Freehold	503	Offices	Operational	Subject to discussions on shared use and redevelopment with Fire & Rescue.	Strategy to be confirmed following outcome of Local Policing Review – by end of December 2017 – TBC.
Wisbech Police Station, Nene Parade, Wisbech PE13 3BT					
Leasehold	1,112	Enquiry Office, Offices	Operational	A combined Fire, Ambulance & Police Station is being explored on the Fire Station site. The Police Station is to be handed back to the landlord following relocation to the Fire Station which is to be extended.	A planning application is to be submitted on the Fire Station site in November 2017 to extend the building for Fire, Police & Ambulance response.

CAMBRIDGESHIRE POLICE AND CRIME PANEL	Agenda Item No. 10
15 November 2017	Public Report

Report of: Jane Webb, Secretariat, Peterborough City Council

Contact Officer(s) – Jane Webb

Contact Details – jane.webb@peterborough.gov.uk

MEDIA PROTOCOL & COMMUNICATION SUPPORT

1. PURPOSE

1.1 The protocol has been written as a basis for all public communications between Cambridgeshire Police and Crime Panel and the media.

The purpose of this report is to review the draft Media Protocol (between the Cambridgeshire Police and Crime Panel and the Media) to be adopted by the Police and Crime Panel.

2. RECOMMENDATIONS

2.1 It is recommended that:

- a) The Panel approves the Cambridgeshire Police and Crime Panel's Media Protocol

3. TERMS OF REFERENCE

3.1 The Media Protocol outlines how the Panel will deal with the media.

4. BACKGROUND

4.1 Advice was sought from both the Communications Team at Peterborough City Council and the Monitoring Officer

5. KEY ISSUES

- 5.1 Panel Officers have drafted a Media Communications Protocol which is designed to ensure:-
- a) effectiveness, clarity and timeliness of actions around matters of potential public / media interest;
 - b) clarity around areas of responsibility and working practices;

6. IMPLICATIONS

6.1 To not have a formal media protocol would prevent the benefits of such an agreement from being achieved.

7. CONSULTATION

7.1 None

8. NEXT STEPS

8.1 To be reviewed again

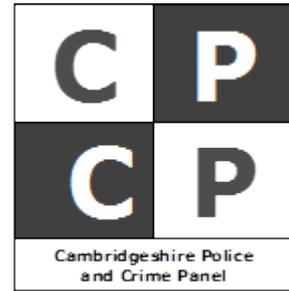
9. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

9.1 *None*

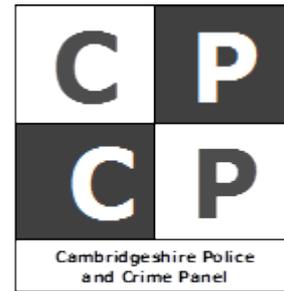
10. APPENDICES

10.1 *Appendix A – Cambridgeshire Police and Crime Panel's Media Protocol*



Cambridgeshire Police and Crime Panel

Media Protocol



Summary

This protocol has been written as a basis for all public communications between Cambridgeshire Police and Crime Panel and the media.

Protocol

- a) The Chairperson of the Police and Crime Panel, or the Vice-Chair in their absence, is the official spokesperson for the panel. This will only change if a specified spokesperson from the Panel has been approved in advance by the Chairperson. The Chairperson can ask the communications team at Peterborough City Council to issue statements/press releases on their behalf.
- b) If any member of the Panel other than the Chairperson, or Vice-chair in their absence, is approached by the media for comment on behalf of the panel, they should refer the media organisation to Peterborough City Council's communications team to arrange an official response in consultation with the Chairperson.
- c) It is the responsibility of anyone speaking on behalf of the panel to ensure that what they are reporting is accurate and representative of the views of the Panel and resolutions passed.
- d) Other Panel members may only present personal views or the views of their own Council on a matter relevant to the Panel and this should be in line with their own authority's protocol for communicating with the media. A copy of any statement should be sent to the communications teams at Peterborough City Council and the Office of the Cambridgeshire Police and Crime Commissioner.
- e) As host authority, Peterborough City Council's communications team will respond to day-to-day enquiries from the media by issuing statements and/or arranging interviews with Panel members as appropriate. This will take place following discussions with the Chairperson or Vice-Chair of the Panel and the Director of Governance at Peterborough City Council.
- f) Any member of the Panel can seek advice on communications matters from Peterborough City Council's communications team.

- g) Both the Panel and the Police and Crime Commissioner may issue their own statements/comments following panel meetings.
- h) The Chairperson or nominated spokesperson will consider whether or not it is appropriate to consult with the Office of the Police and Crime Commissioner before a statement is issued.

Publication of Agendas and Minutes

- a) Panel agendas and minutes of meetings will be published on the Panel's page on the Peterborough City Council's website. A link will also be sent to all other local authorities who appoint members to the panel and other interested parties, including the Commissioner's office.
- b) Dates of meetings and agenda items will be shared with the Commissioner's office in advance. This information will then be published on both Peterborough City Council's website and advertised through Peterborough City Council's Twitter account. Other local authorities who appoint members to the Panel and other interested parties, including the Commissioner's office, will be asked to retweet such messages.
- c) After the meeting any Panel external communications will be shared with the Commissioner's office, e.g. any planned interviews, announcements of key decisions and timings to ensure a joined up approach.

Ownership of Policy

- a) This policy is owned by the Cambridgeshire Police and Crime Panel.

The Role of Peterborough City Council's Communications team

- a) Peterborough City Council is the host authority for the Cambridgeshire Police and Crime Panel and therefore communications support is provided by the City Council's communications team.
- b) Any statements or communications issued by the team are on behalf of the Panel and are not representative of the views of anyone at Peterborough City Council or the organisation itself.
- c) Communications will be issued in the name of the Cambridgeshire Police and Crime Panel and not in the name of Peterborough City Council.
- d) Any requests for media interviews as a result of information provided by Peterborough City Council's communications team will be passed back to the Panel for consideration and comment.
- e) When issuing press releases the Communications Team will share these with those on their distribution list. This includes Peterborough Telegraph, BBC Radio Cambs, Heart FM, Look East, Anglia TV and local community magazines. Press releases will also be

shared with partner councils in the county in order for them to be shared with their local media.

Key Contacts

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01733 452304

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01733 452578



TRAINING - PRIVATE
Tuesday 10 October 2017, 10am
ABAX Stadium, Peterborough

Frontline Consulting Services Training Seminar covering:

- * The scrutiny process,
- * Good practice from other panels
- * A refresh on the statutory duties (Plan, precept, confirmation hearings, complaints, annual report)
- * Rules of Procedure
- * Changes being effected by the Policing and Crime Act 2017, which included the potential changes across police and fire and rescue and to the complaints procedure.

OPCC Presentation

- Structure
- Roles
- How it all works

SIXTH NATIONAL POLICE AND CRIME CONFERENCE
Monday 6 November 2017, 10am
Scarman House, Warwick Conference Centre, Coventry

Theme - Roles and challenges for PCPs, given increasing collaboration.

- **Horizon scanning and Q&A with a panel of speakers**
- **Networking**
- **Regional Forums**
- **Thematic, practical, practitioner led workshops**

Wednesday 15 November 2017, 2pm Fenland District Council Fenland Hall, Council Chamber	
Public Questions/Statements	Peterborough City Council, Secretariat
Review of Complaints To update the Cambridgeshire Police and Crime Panel on complaints received against the Commissioner or his Deputy.	Peterborough City Council, Secretariat
THEME – COMMUNITIES Community Engagement – Deep Dive Area identified from paper/meeting in September	Police and Crime Commissioner's Office
Fire Governance Update The Panel to be informed of the progress/changes made with regard to the Fire Governance process.	Police and Crime Commissioner's Office
Performance Monitoring Update The Panel to be updated on the performance monitoring showing any areas of concern or exception performance.	Police and Crime Commissioner's Office
Decisions by the Cambridgeshire Police and Crime Commissioner The Panel to review or scrutinise decisions taken by the Police and Crime Commissioner ("the Commissioner") under Section 28 of the Police Reform and Social Responsibility Act 2011 ("the Act").	Police and Crime Commissioner's Office
Draft Media Protocol The Panel to approve the draft Media Protocol.	
Meeting Dates and Agenda Plan 2017/2018 Panel to note the dates of future meetings and to consider any items for future meetings which may have been highlighted during the meeting.	

CONFIRMATION HEARING – DEPUTY POLICE AND CRIME COMMISSIONER

**Tuesday 19th December, 11am
ABAX Stadium, Peterborough**

The Panel to hold a Confirmation Hearing regarding the appointment of a new Deputy Police and Crime Commissioner

BRIEFING - PRIVATE

**Monday 15th January
Police HQ, Huntingdon**

Budget Briefing – Delivered by the OPCC

The Panel to be informed the expected draft budget figures/papers – with an opportunity to ask questions in order to gain a greater understanding of the subject.

(To include transformation/collaboration savings and timescales)

BUDGET MEETING Wednesday 31 January 2018 Bourges / Viersen Rooms, Town Hall Peterborough City Council	
Public Questions/Statements	
Review of Complaints To update the Cambridgeshire Police and Crime Panel on complaints received against the Commissioner or his Deputy.	Peterborough City Council, Secretariat
THEME – BUDGET Budget /Precept 2018/2019 To notify the Cambridgeshire Police and Crime Panel of the Cambridgeshire Police and Crime Commissioner’s proposed budget and precept for 2017/87. To enable the Panel to review the proposed precept.	Police and Crime Commissioner’s Office
Fire Governance Update The Panel to be informed of the progress/changes made with regard to the Fire Governance process.	Police and Crime Commissioner’s Office
Performance Monitoring Update The Panel to be updated on the performance monitoring showing any areas of concern or exception performance.	Police and Crime Commissioner’s Office
Decisions by the Cambridgeshire Police and Crime Commissioner The Panel to review or scrutinise decisions taken by the Police and Crime Commissioner (“the Commissioner”) under Section 28 of the Police Reform and Social Responsibility Act 2011 (“the Act”).	Police and Crime Commissioner’s Office
Meeting Dates and Agenda Plan 2017/2018 Panel to note the dates of future meetings and to consider any items for future meetings which may have been highlighted during the meeting.	Peterborough City Council, Secretariat

**BRIEFING – PRIVATE
TRANSFORMATION
End February 2018
Venue (TBC)**

OPCC to inform the Panel progress on Transformation against the Police and Crime Plan.

Wednesday 14 March 2018 Huntingdonshire District Council Civic Room 1A	
Public Questions/Statements	
Review of Complaints To update the Cambridgeshire Police and Crime Panel on complaints received against the Commissioner or his Deputy.	Peterborough City Council, Secretariat
THEME – TRANSFORMATION Scope to be identified via presentation and information gathering session held in February.	Police and Crime Commissioner's Office
Fire Governance Update The Panel to be informed of the progress/changes made with regard to the Fire Governance process.	Police and Crime Commissioner's Office
Performance Monitoring Update The Panel to be updated on the performance monitoring showing any areas of concern or exception performance.	Police and Crime Commissioner's Office
Cambridgeshire Police and Crime Panel Administration Costs and Member Expenses	Peterborough City Council, Secretariat
Police and Crime Plan Variation – Appendix 1 Finances Update The purpose of the report is to provide the Police and Crime Panel with an update of the Police and Crime Police and Crime Plan Appendix 1 – Finances	Police and Crime Commissioner's Office
Decisions by the Cambridgeshire Police and Crime Commissioner The Panel to review or scrutinise decisions taken by the Police and Crime Commissioner (“the Commissioner”) under Section 28 of the Police Reform and Social Responsibility Act 2011 (“the Act”).	Police and Crime Commissioner's Office

Draft Meeting Dates 2017/2018 and Agenda Plan

Panel to note the dates of future meetings and to consider any items for future meetings which may have been highlighted during the meeting.

MID- MAY 2018
DATE & VENUE TBC

Frontline Consulting Seminar delivering training:

- Refresh scrutiny
- Fire Governance

OPCC – Presentation/Update on Victims & Offenders (TBA)

Wednesday 13 June 2018, 2:00pm - ANNUAL MEETING, Peterborough City Council, Bourges / Viersen Rooms, Town Hall	
Election of Chairman Election of Vice Chairman	
Public Questions/Statements	
Police and Crime Commissioner's Annual Report 2017/2018 The Panel to review the Police and Crime Commissioners Annual Report as required by Section 28 (4) of the Police Reform and Social Responsibility Act 2011 ("the Act")	Police and Crime Commissioners Office
Fire Governance Update The Panel to be informed of the progress/changes made with regard to the Fire Governance process.	Police and Crime Commissioner's Office
Performance Monitoring Update The Panel to be updated on the performance monitoring showing any areas of concern or exception performance.	Police and Crime Commissioner's Office
THEME - VICTIMS Scope to be identified via presentation/information session held on May	Police and Crime Commissioners Office
Decisions by the Cambridgeshire Police and Crime Commissioner The Panel to review or scrutinise decisions taken by the Police and Crime Commissioner ("the Commissioner") under Section 28 of the Police Reform and Social Responsibility Act 2011 ("the Act")	Police and Crime Commissioners Office
Cambridgeshire Police and Crime Panel Annual Report 2017-2018 The Panel to consider the draft annual report of the work of the Cambridgeshire Police and Crime Panel during the last twelve months.	Peterborough City Council, Secretariat

<p>Review of Complaints</p> <p>To update the Cambridgeshire Police and Crime Panel on complaints received against the Commissioner or his Deputy.</p>	<p>Peterborough City Council, Secretariat</p>
<p>Meeting Dates and Agenda Plan 2018/2019</p> <p>Panel to note the dates of future meetings and to consider any items for future meetings which may have been highlighted during the meeting.</p>	

Wednesday 12 September 2018, 2pm Huntingdonshire District Council Civic Room 1A	
Public Questions/Statements	
Review of Complaints To update the Cambridgeshire Police and Crime Panel on complaints received against the Commissioner or his Deputy.	Peterborough City Council, Secretariat
THEME - OFFENDERS	Police and Crime Commissioner's Office
Performance Monitoring Update inc updates to plans for Estates	Police and Crime Commissioner's Office
Budget Update/Forecast	Police and Crime Commissioner's Office
Decisions by the Cambridgeshire Police and Crime Commissioner The Panel to review or scrutinise decisions taken by the Police and Crime Commissioner ("the Commissioner") under Section 28 of the Police Reform and Social Responsibility Act 2011 ("the Act").	Police and Crime Commissioner's Office
Meeting Dates and Agenda Plan 2018/2019 Panel to note the dates of future meetings and to consider any items for future meetings which may have been highlighted during the meeting.	Peterborough City Council, Secretariat

Updated: November 2017

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